

# PUBLIC SERVICE COMMISSION OF UTAH 2022



## ANNUAL REPORT

FOR THE PERIOD OF JULY 1, 2021 TO JUNE 30, 2022



# Table of Contents

Letter to the Governor, Lieutenant Governor, Members of the Senate, and Members of the House of Representatives .....	ii
Public Service Commission Personnel – June 30, 2022 .....	iii
History of the PSC & the Regulatory Process .....	1
Electric Utilities Overview .....	5
<i>Electric Dockets</i> .....	12
<i>Electric Utility Companies</i> .....	21
Natural Gas Utilities Overview.....	23
<i>Natural Gas Dockets</i> .....	30
<i>Natural Gas Companies</i> .....	33
Telecommunications Utilities Overview .....	34
<i>Telecommunications Dockets</i> .....	38
<i>Telecommunications Companies</i> .....	52
Relay Utah Overview.....	64
Water Utilities Overview .....	67
<i>Water Dockets</i> .....	69
<i>Water Companies</i> .....	70
Miscellaneous Dockets .....	72
Rule Dockets Overview .....	74
Complaint Resolution .....	75

# STATE OF UTAH

Public Service Commission



Honorable Spencer J. Cox

Governor, State of Utah

Honorable Diedre M. Henderson

Lieutenant Governor, State of Utah

Honorable Members of the Senate

Honorable Members of the House of Representatives

*It is a pleasure to present to you the Annual Report for fiscal year 2022 of the Public Service Commission of Utah (PSC). This report has been prepared in accordance with Utah Code Ann. § 54-1-10, which requires the PSC to submit to you a report of its activities during the fiscal year ending June 30, 2022.*

*This annual report highlights the issues and activities the PSC has focused on during the year.*

*We look forward to your continued support as we serve the citizens of Utah.*

*Respectfully submitted,*

*Thad LeVar, Commission Chair*

*David R. Clark, Commissioner*

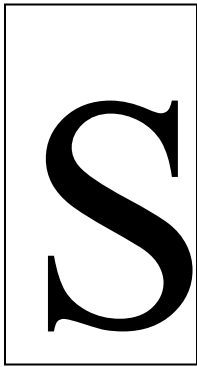
*Ron Allen, Commissioner*

## Public Service Commission Personnel – June 30, 2022

<b><i>Chair</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Thad LeVar</i></b>
<b><i>Commissioner</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>David Clark</i></b>
<b><i>Commissioner</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Ron Allen</i></b>
<b><i>PSC Secretary</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Gary Widerburg</i></b>
<b><i>Executive Staff Director</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Yvonne Hogle</i></b>
<b><i>Legal Counsel</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Michael Hammer</i></b>
<b><i>Utility Technical Consultant</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>John Harvey</i></b>
<b><i>Utility Technical Consultant.</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Melinda Krahenbuhl</i></b>
<b><i>Utility Technical Consultant</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Eric Martinson</i></b>
<b><i>Utility Technical Consultant.</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Jacob Richardson</i></b>
<b><i>Lead Paralegal</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Melissa Paschal</i></b>
<b><i>Paralegal</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Fred Nass</i></b>
<b><i>Accounting Technician III</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Xian Li</i></b>
<b><i>Telecommunications Relay Specialist (TRS)</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Jodi Goodenough</i></b>
<b><i>Equipment Delivery Specialist</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Brad Blackner</i></b>

# HISTORY

## OF THE PSC & THE REGULATORY PROCESS



ince its origin under the Public Utilities Act of 1917, the Public Service Commission of Utah (PSC) has served the citizens of Utah through technical and economic regulation of the state's public utility companies. These privately owned but government regulated companies provide telecommunications, electricity, natural gas, water, and sewer systems through which important services are delivered to Utah households and businesses.

Public utilities are certificated monopolies. With some exceptions in the telecommunications industry, each public utility is the sole provider of utility service in a designated geographic area of the State.

Because there is no competition, federal and state law obligates the PSC to promote and protect the public interest by ensuring that public utility service is adequate in quality, safety, and reliability, and is available to everyone at just and reasonable prices. The prices, terms, and conditions of utility service affect the quality of the state's infrastructure.

### **Organization of the Regulatory Function in Utah Today**

Since 1983, when the legislature last reorganized Utah's public utility regulatory function, the PSC has been an independent entity with a small staff. The PSC consists of a three-member commission, each commissioner appointed by the Governor to a six-year term, an administrative secretary and clerical staff, an executive staff director and technical staff, legal staff, and paralegal staff.

The Division of Public Utilities (DPU), within the Utah Department of Commerce, performs public utility audits and investigations, helps resolve customer complaints, and enforces PSC orders. Since its 1983 reorganization, the DPU has been empowered to represent a broad public interest before the PSC. The DPU employs a Director and a clerical and technical staff and receives legal assistance from the Office of the Attorney General.

Utah's utility consumer advocate was first established as the Committee of Consumer Services in 1977 by the Utah Legislature. In 2009 the Utah Legislature reorganized the Committee into the Office of Consumer Services (OCS). The OCS is staffed with professionals led by a Director who is appointed by the Governor, with the concurrence of the Committee and consent of the Senate, for a term of six years. The Director, on behalf of the OCS, represents the interests of residential and small commercial consumers. The Committee of Consumer Services is a five-member board that advises the OCS regarding utility rate changes, policy objectives, and other regulatory actions that impact residential, small commercial, and irrigator customers.

## **How the PSC Works**

As a regulatory decision-making body, the PSC exercises a delegated legislative power. Each regulatory decision is reached quasi-judicially – the decision must be based on evidence gathered in adjudicative proceedings. These proceedings protect the due process rights of parties.

Parties in PSC hearings may include the public utility, the DPU, the OCS, and other intervenors. Parties present the sworn testimony and evidence of expert witnesses who are subject to cross examination.

In cases where significant revenue may be at stake or important issues of regulatory policy arise, intervenors may participate, representing interests as diverse as low-income customers, environmental groups, and large commercial or industrial customers. Cases raise issues of law, economics, accounting, finance, engineering, and service quality.

The PSC's task is reaching decisions that balance the interests of concerned parties in pursuit of outcomes that protect and promote the overall public interest. These decisions can be reviewed by the Utah Supreme Court.

During fiscal year 2022, there were 481 active and opened dockets. The PSC regulated 177 utility companies including gas, electric, telecommunications, water, sewer, and railroads.

# PUBLIC SERVICE COMMISSION OF UTAH COMMISSIONERS

<u>Years of Service</u>	<u>Name</u>	<u>Residence</u>
1917-21	Henry H. Blood	Kaysville
1917-23	Joshua Greenwood	Nephi
1917-25	Warren Stoutner	Salt Lake City
1921-23	Abbot R. Heywood	Ogden
1923-37	Elmer E. Corfman	Salt Lake City
1923-37	Thomas E. McKay	Huntsville
1925-33	George F. McGonagle	Salt Lake City
1933-35	Thomas H. Humphreys	Logan
1935-37	Joseph S. Snow	St. George
1937-41	Ward C. Holbrook	Clearfield
1937-41	Otto A. Wiesley	Salt Lake City
1937-40	Walter K. Granger	Cedar City
1941-43	George S. Ballif	Provo
1941-49	Oscar W. Carlson	Salt Lake City
1941-51	Donald Hacking	Price
1943-52	W.R. McEntire	Huntsville
1949-73	Hal S. Bennett	Salt Lake City
1951-56	Stewart M. Hanson	Salt Lake City
1952-72	Donald Hacking	Price
1956-57	Rue L. Clegg	Salt Lake City
1957-63	Jesse R. Budge	Salt Lake City
1963-65	Raymond W. Gee	Salt Lake City
1965-67	D. Frank Wilkins	Salt Lake City
1967-69	Donald T. Adams	Monticello
1969-72	John T. Vernieu	Richfield
1972-75	Eugene S. Lambert	Salt Lake City
1972-76	Frank S. Warner	Ogden
1973-79	Olof E. Zundel	Brigham City
1975-76	James N. Kimball	Salt Lake City
1976-77	Joseph C. Folley	Ogden
1976-82	Milly O. Bernard	Salt Lake City
1977-80	Kenneth Rigtrup	Salt Lake City
1979-85	David R. Irvine	Bountiful
1980-89	Brent H. Cameron	Salt Lake City
1982-95	James M. Byrne	Salt Lake City
1985-92	Brian T. Stewart	Farmington
1989-91	Stephen F. Mecham	Salt Lake City
1991-95	Stephen C. Hewlett	Salt Lake City
1992-2003	Stephen F. Mecham	Salt Lake City
1995-2005	Constance B. White	Salt Lake City
1995-2001	Clark D. Jones	Salt Lake City
2001-2012	Richard M. Campbell	Riverton
2003-2012	Theodore Boyer	Salt Lake City
2005-2015	Ronald Allen	Stansbury Park
2013-Present	Thad LeVar	Tooele
2013-Present	David Clark	Highland
2015-2020	Jordan White	Bountiful
2020-Present	Ronald Allen	Stansbury Park

## PUBLIC SERVICE COMMISSION OF UTAH SECRETARIES

<u>Yrs. of Service</u>	<u>Name</u>	<u>Residence</u>
1917-23	Thomas E. Banning	Salt Lake City
1923-35	Frank L. Ostler	Salt Lake City
1935-36	Theodore E. Thain	Logan
1936-38	Wendell D. Larson	Salt Lake City
1938-40	J. Allan Crockett	Salt Lake City
1941-43	Charles A. Esser	Salt Lake City
1943-44	Theodore E. Thain	Logan
1945-48	Royal Whitlock	Gunnison
1949-49	C.J. Stringham	Salt Lake City
1949-56	Frank A. Yeamans	Salt Lake City
1956-59	C.R. Openshaw, Jr.	Salt Lake City
1959-60	Frank A. Yeamans	Salt Lake City
1960-70	C.R. Openshaw, Jr.	Salt Lake City
1970-71	Maurice P. Greffoz	Salt Lake City
1971-72	Eugene S. Lambert	Salt Lake City
1972-77	Ronald E. Casper	Salt Lake City
1977-79	Victor N. Gibb	Orem
1979-81	David L. Stott	Salt Lake City
1981-83	Jean Mowrey	Salt Lake City
1983-86	Georgia Peterson	Salt Lake City
1986-91	Stephen C. Hewlett	Salt Lake City
1991-2011	Julie P. Orchard	Bountiful
2012-Present	Gary L. Widerburg	Ogden

# Electric Utilities Overview

The largest electric utility regulated by the PSC is PacifiCorp, doing business in Utah as Rocky Mountain Power. PacifiCorp is an investor-owned utility that serves retail customers in Utah and five other Western states and wholesale customers throughout the west. Rocky Mountain Power serves over 998,000 residential, commercial, and industrial customers in Utah. Rocky Mountain Power provides approximately 80 percent of the electricity to Utah homes and businesses. Other Utah customers are served either by municipal utilities, which are not regulated by the PSC, or by rural electric cooperatives or electric service districts, which are subject to minimal state regulation.

## Rate Changes

In fiscal year 2022, the PSC approved several rate changes, which resulted in an increase of approximately 2.8 percent in a typical residential customer's annual bill (using an average 700 kilowatt-hours of electricity per month).

### 1. Energy Balancing Account (EBA)

In March 2022, the PSC approved an EBA recovery amount of \$90.618 million, resulting in an increase of 1.60 percent in a typical residential customer's annual bill.

### 2. Renewable Energy Credit (REC) Balancing Account

On June 1, 2021, the PSC approved an interim rate decrease, resulting in a refund to customers of \$361,000 through Tariff Schedule 98, Renewable Energy Credits Balancing Account, and in a negligible percentage decrease in a typical residential customer's annual bill.

### 3. Sustainable Transportation & Energy Plan (STEP)

In September 2021, in accordance with Utah Code Ann. § 54-20-103 and the PSC's Phase One Report and Order dated December 29, 2016 in Docket No. 16-035-36, the PSC approved Rocky Mountain Power's request to cancel Rocky Mountain Power's Electric Service Schedule No. 196, STEP Cost Adjustment surcharge at the end of the five-year pilot period, effective January 1, 2022. This rate cancellation resulted in a 0.51 percent decrease in a typical residential customer's annual bill.

## Other Annual Rate Changes

In March 2021, the PSC approved Rocky Mountain Power's application to increase negligibly the interest rate applicable to residential and non-residential deposits, as well as various balancing accounts, from 3.04% to 3.05%, effective April 1, 2022.

In June 2022, the PSC approved Rocky Mountain Power's proposal to update the valuation of net excess generation credits for large non-residential customers in Electric Service Schedule No. 135, Net Metering Service, effective July 1, 2022.

### **Billing for Other Entities**

In October 2021, the PSC approved Rocky Mountain Power's request to establish Electric Service Schedule No. 299, Billing for Other Entities. This tariff authorizes Rocky Mountain Power to contract with an eligible entity to use the Rocky Mountain Power utility bill to charge customers assigned fees, subject to the provisions set forth in Schedule No. 299.

### **Export Credit Rate (ECR) for Customer-Generated Electricity**

In February 2022, the PSC approved proposed revisions to Rocky Mountain Power's Electric Service Schedule No. 137, Net Billing Service, effective March 1, 2022. The revisions resulted in a decrease from 5.817 cents per kWh to 5.160 cents per kWh for June through September, and from 5.487 cents per kWh to 4.462 cents per kWh for October through May in the ECR that customers receive.

### **Electric Vehicle Time-of-Use (EV TOU) Pilot Program**

In June 2022, the PSC approved a settlement stipulation establishing terms related to re-designing and continuing the EV TOU Pilot Program under Electric Service Schedule No. 2E, and conditions under which Rocky Mountain Power will offer incentives to customers to cover the cost of charging equipment under its Electric Service Schedule No. 120. Under the settlement, Rocky Mountain Power continues to offer Schedule 2E to existing customers and opened service for new eligible customers. Under the settlement, the energy rate charged to Schedule 2E customers is 25.3532 cents per kWh for on-peak energy and 5.2004 cents per kWh for off-peak energy.

### **Wildland Fire Protection Plan (WFPP)**

In June 2022, Rocky Mountain Power filed its 2022 Annual Wildland Fire Protection Plan Cost and Compliance Report ("Report"). The Report details: (a) the actual capital investments and expenses incurred in calendar year 2021 to implement the WFPP (approved in Docket No. 20-035-28), and an updated forecast of the capital investments and expenses for the current year 2022; (b) details of the wildfire mitigation efforts undertaken in 2021 in compliance with the WFPP; and (c) changes incorporated into the WFPP during the previous year and the reason for the changes. According to the Report, Rocky Mountain Power's capital spending related to its WFPP for calendar year 2022 is anticipated to be \$71.20 million.

## **DSM and Electric Energy Conservation**

In 2021, Rocky Mountain Power spent approximately \$62 million on energy efficiency and load management programs and associated program expenditures. These programs help reduce load and improve energy efficiency in new and existing homes and non-residential buildings and processes, encourage the purchase of energy-efficient appliances, and directly control air conditioners and irrigation pumps. Rocky Mountain Power reported that in 2020 its load management programs saved a maximum of 290 megawatts of power at peak load. In addition, Rocky Mountain Power reported its energy efficiency programs yielded a first-year energy savings of approximately 347,024 megawatt hours of energy, and 4,255,237 megawatt hours of lifetime savings from 2021 energy efficiency acquisition.

In December 2021, the PSC approved revisions to Electric Service Schedule No. 140, Non-Residential Energy Efficiency, that added new incentive offerings and revised the incentive amount, and eligibility criteria, for existing offerings.

In July 2022, the PSC approved Rocky Mountain Power's proposed revisions to Electric Service Schedule No. 114, Load Management Program. Rocky Mountain Power states that the revisions propose a new voluntary Demand Side Management Commercial and Industrial Demand Response incentive offering called the Wattsmart Business Demand Response Program. This program will be administered through Schedule No. 114 for commercial or industrial customers who curtail load during RMP-initiated curtailment events.

In May 2022, the PSC approved Rocky Mountain Power's proposed revisions to Electric Service Schedule No. 111, Residential Energy Efficiency ("Schedule 111"). The revisions increase the maximum incentive amounts for the Custom Multifamily Program in Schedule 111.5, Table 7, as well as change the flat rate incentive structure presented on RMP's website to a measured category-based structure. Rocky Mountain Power states these changes provide additional benefits, align with market conditions, and maintain cost effectiveness.

## **All-Source Request for Proposals**

Utah Code Title 54, Chapter 17, Energy Resource Procurement Act authorizes the PSC to regulate Rocky Mountain Power's solicitation activities related to the acquisition or construction of a significant energy resource, and approve Rocky Mountain Power's decision to acquire a significant energy resource. In January 2022, Rocky Mountain Power filed its 2022 All-Source RFP ("2022AS RFP") for approval. Consistent with its 2021 IRP preferred portfolio, Rocky Mountain Power identified a resource need for 1,345 megawatts of new renewable wind and solar resources by the end of 2026, including 600 MW of new storage resources; the 2022AS RFP has a required resource in-service date of December 31, 2026. Rocky Mountain Power adds that it will accept certain long-lead time resource types in the 2022AS RFP, such as nuclear and pumped storage hydro, which require a longer development and construction schedule, if those resources can reach commercial operations by a December 31, 2028 in-service date. After Rocky Mountain Power requested approval of the 2022AS RFP, the PSC hired an independent evaluator. Evaluation of the RFP bids continues into FY 2023.

## **Sustainable Transportation and Energy Act Programs (STEP)**

In April 2022, Rocky Mountain Power filed its Fifth Annual STEP Act Program Status Report (“Report”). The Report explains calendar year 2021 was the final year of the five-year STEP pilot program period. Rocky Mountain Power reports that all STEP projects have been completed, pending a few final program activities such as final invoice payment and other closeout activities. A stakeholder meeting to discuss the final close-out of the STEP pilot program will be held August 2022.

## **Planning For Least Cost Reliable Power – Integrated Resource Plan (IRP)**

The PSC requires Rocky Mountain Power to file biennially an IRP describing its plan to supply and manage growing demand for electricity in its six-state service territory for the next 20 years. During the intervening year, Rocky Mountain Power files an update to its most recent IRP.

In March 2021, the PSC approved Rocky Mountain Power’s request to extend its 2021 IRP filing deadline from April 1 to September 1, 2021. In June 2022, the PSC concluded that PacifiCorp had failed to substantially comply with the regulatory guidelines governing development of its 2021 IRP and, therefore, declined PacifiCorp’s request to acknowledge the 2021 IRP.

## **Certificate of Public Convenience and Necessity for Transmission Line**

In October 2021, Rocky Mountain Power filed an application requesting an order granting a certificate of public convenience and necessity (CPCN) to construct in Utah 183 miles of the 416-mile, 500-kilovolt Gateway South Transmission Line Project (“Project”). In February 2022, Rocky Mountain Power, the Division of Public Utilities, and Interwest Energy Alliance filed for PSC approval a stipulation in which they agree that the present or future public convenience and necessity does or will require construction of the Project (the “Stipulation”). The Utah Association of Energy Users, Western Resource Advocates, and the Office of Consumer Services – the remaining intervenors in the docket – did not oppose the Stipulation. The Stipulation also provides that prudence, cost allocation, rate recovery, and certain other issues justifying the Project raised in written testimony filed in the docket will be addressed through a future regulatory process. The PSC approved the Stipulation in April 2022.

## **Energy Service Contracts**

In May 2022, the PSC granted conditional approval of a ten-year Confidential Electric Service Agreement (ESA) between Rocky Mountain Power and Nucor Steel-Utah, effective March 1, 2022 after an existing ESA between the parties had expired in February 2022. Under the ESA, Rocky Mountain Power will continue to provide Nucor with full electrical service requirements,

and Nucor will continue to provide Rocky Mountain Power with certain interruptible products, with several modifications to the terms of the previous ESA.

In September 2021, US Magnesium, LLC (“US Mag”) requested the PSC establish long-term rates, terms of service, and conditions for interruptible/DSM electric service from Rocky Mountain Power, beginning after the December 31, 2021 expiration date of an existing ESA and associated Operating Reserve Interruption Agreement. On June 30, 2022, the PSC granted approval of a Stipulation and Settlement Agreement filed by Rocky Mountain Power and US Mag on June 17, 2022, effective July 1, 2022. Under the terms of the Agreement, US Mag accepts an eighteen-month term with the potential for two one-year, automatic extensions.

### **Service Quality**

In July 2004, the PSC approved an agreement between PacifiCorp and the Division of Public Utilities concerning performance improvements pertaining to both the duration and the frequency of outages.

In its 2021 Utah Service Quality Review, filed in April 2022, Rocky Mountain Power indicated its performance met the PSC baseline performance ranges for System Average Interruption Duration Index (SAIDI) and System Average Interruption Frequency Index (SAIFI). For SAIDI, the baseline range is 107-157 minutes, with a notification limit set at 157 minutes; Rocky Mountain Power reported a total SAIDI value of 123.9 during 2021. For SAIFI, the baseline range is 0.9-1.2 events, with a notification limit of 1.2 events; Rocky Mountain Power reported a total SAIFI value of 0.973.

Major Event Exclusions: The parties agreed to measure improvements in system reliability using a system performance baseline, and that PacifiCorp would exclude from performance measurements those events that meet the definition for a “major event” as approved by the PSC. The Major Event Exclusion allows outage information to be excluded from Rocky Mountain Power’s network performance reporting and from customer guarantee failure payments.

October 2021 Snowstorm: In January 2022, the PSC approved Rocky Mountain Power’s request for a Major Event Exclusion for events related to a snowstorm that occurred near Smithfield, Utah on October 12, 2021.

December 2021 Winter Storm: In March 2022, the PSC approved Rocky Mountain Power’s request for a Major Event Exclusion for events related to a winter storm that occurred in Northern and Central Utah on December 14-16, 2021.

March 5-7, 2022 Snowstorm: In May 2022, the PSC approved Rocky Mountain Power’s request for a Major Event Exclusion for events related to a snowstorm that occurred in the Salt Lake City Metro and Jordan Valley Areas of Utah on March 5-7, 2022.

## **Power Quality**

In January of 2021, the PSC approved modifications to Rocky Mountain Power's reliability control limits and baseline notification levels resulting from a workgroup led by the Division of Public Utilities that examined Rocky Mountain Power's reliability baseline standards and made recommendations. In June 2022, Rocky Mountain Power initiated a filing that proposes power quality reporting after certain industrial customers among the workgroup sessions raised a separate concern regarding power quality. The PSC subsequently issued a notice of filing and comment period, reviewed comments and reply comments, and will issue an order within FY23.

## **PSC-Related 2022 Legislative and Rule Changes**

During the 2022 General Session, the Utah Legislature passed and Governor Cox signed the following bills related to electric utilities:

- Senate Bill 188 – Energy Efficiency Amendments: This bill modifies provisions related to encouraging energy efficiency and related air quality and amends Utah Code Ann. § 54-7-13.6, Low-income assistance program.
- Senate Bill 106 – Electrical Facility Sales Tax Exemption: This bill created the Grid Resilience Committee for the provision of greater resilience to the state's infrastructure with respect to weather events, wildfire, acts of terrorism, or other potentially damaging events.

## **Other Activities**

Electric Cooperative Wildland Fire Protection Plans: During FY 2022, the PSC reviewed and acknowledged wildland fire protection plans filed by seven electric cooperatives.

Electric Service Agreements: Amendments to electric service agreements between Rocky Mountain Power and Oak City, Ephraim, Parowan City, Manti, Blanding, Monroe, Nephi, Beaver, and Spring City, Utah, respectively, became effective.

Electric Cooperative Tariff Filings: During FY 2022, the PSC completed its review of tariff filings from four electric cooperatives for compliance with Utah Code Ann. § 54-7-12(7), and one request for PSC approval of Deseret Generation and Transmission Co-Operative's acquisition of up to 15 megawatts of peaking generation of the electric utility plant or equipment.

## ELECTRIC TECHNICAL CONFERENCES

The PSC sponsored the following technical conferences during FY 2022:

[Docket No. 21-035-09](#): *PacifiCorp's 2021 Integrated Resource Plan*

- January 19, 2022: Rocky Mountain Power presented information and addressed questions related to its 2021 IRP.

[Docket No. 21-035-52](#): *Application of Rocky Mountain Power for Approval of Solicitation Process for 2022 All Source Request for Proposals*

- February 17, 2022: Rocky Mountain Power presented information and addressed questions related to its 2021 AS RFPs.

[Docket No. 21-999-01](#): *Miscellaneous Correspondence and Reports Regarding Electric Utility Services; 2021*

- July 12, 2021: The PSC hosted a confidential technical conference to address potential economic or reliability implications to PacifiCorp's customers resulting from rule changes the California Independent System Operator approved on April 21, 2021. The discussion included, among other things, a technical conference presentation by PacifiCorp of its Summer Readiness position heading into the summer peak and the performance of its resources.

[Docket No. 22-035-03](#): *Application of Rocky Mountain Power for Waiver of the Requirement for Preapproval of Significant Energy Resource Acquisitions*

- January 31, 2022: Rocky Mountain Power presented information and addressed questions related to its request for a waiver of the Preapproval of Significant Resource Acquisitions related to: (i) Boswell Springs; (ii) Cedar Springs IV; (iii) Dominguez I; (iv) Green River I & II; and (v) Rock Creek II projects.

[Docket No. 22-035-06](#): *PacifiCorp's Semi-Annual Hedging Report*

- March 29, 2022: Rocky Mountain Power presented information and addressed questions related to its confidential Semi-Annual Hedging Report.



## **ELECTRIC DOCKETS**

[09-035-15](#) - *Application of Rocky Mountain Power for Approval of its Proposed Energy Cost Adjustment Mechanism*

[16-035-27](#) - *Application of Rocky Mountain Power for Approval of a Renewable Energy Services Contract between Rocky Mountain Power and Facebook, Inc. Pursuant to Tariff Electric Service Schedule 34*

[16-035-36](#) - *Application of Rocky Mountain Power to Implement Programs Authorized by the Sustainable Transportation and Energy Plan Act*

[17-035-40](#) - *Application of Rocky Mountain Power for Approval of a Significant Energy Resource Decision and Voluntary Request for Approval of Resource Decision*

[17-035-61](#) - *Application of Rocky Mountain Power to Establish Export Credits for Customer Generated Electricity*

[17-035-72](#) - *Application of Rocky Mountain Power for Approval of Electric Service Agreement between PacifiCorp and Nucor-Plymouth Bar Division, a Division of Nucor Corporation*

[18-035-08](#) - *Application of Rocky Mountain Power for Approval of the Renewable Energy Contract between PacifiCorp and the University of Utah and the Related Agreement with Amor IX, LLC*

[18-035-28](#) - *Rocky Mountain Power's Customer Owned Generation and Net Metering Report and Attachment A for the Period April 1, 2017 through March 31, 2018*

[19-035-42](#) - *Application of Rocky Mountain Power for Approval of the 2020 Inter-Jurisdictional Cost Allocation Agreement*

[20-025-01](#) - *Empire Electric Association, Inc.'s Wildland Fire Protection Plan*

[20-027-01](#) - *Flowell Electric Association, Inc.'s Wildland Fire Protection Plan*

[20-028-02](#) - *Garkane Energy Cooperative, Inc.'s Wildland Fire Protection Plan*

[20-030-01](#) - *Moon Lake Electric Association's Wildland Fire Protection Plan*

[20-031-01](#) - *Mt. Wheeler Power, Inc.'s Wildland Fire Protection Plan*

[20-032-01](#) - *Raft River Rural Electric Cooperative's Wildland Fire Protection Plan*

[20-035-04](#) - *Application of Rocky Mountain Power for Authority to Increase its Retail Electric Utility Service Rates in Utah and for Approval of its Proposed Electric Service Schedules and Electric Service Regulations*

[20-035-05](#) - *Application of Rocky Mountain Power for Approval of Solicitation Process for 2020 All Source Request for Proposals*

[20-035-20](#) - *Low Income Lifeline Program Reports 2020*

[20-035-34](#) - *Application of Rocky Mountain Power for Approval of Electrical Vehicle Infrastructure Program*

[20-066-02](#) - *Dixie Power's Wildland Fire Protection Plan*

[20-506-02](#) - *Deseret Generation & Transmission Cooperative's Wildland Fire Protection Plan*

[21-025-01](#) - *Empire Electric Association, Inc.'s Wildland Fire Protection Plan*

[21-028-01](#) - *Garkane Energy Cooperative, Inc.'s Wildland Fire Protection Plan*

[21-028-T03](#) - *Garkane Energy Cooperative, Inc.'s Proposed Tariff Revisions*

[21-030-01](#) - *Moon Lake Electric Association's Wildland Fire Protection Plan*

[21-032-01](#) - *Raft River Rural Electric Cooperative's Wildland Fire Protection Plan*

[21-035-01](#) - *Rocky Mountain Power's Application for Approval of the 2021 Energy Balancing Account*

[21-035-05](#) - *Application of Rocky Mountain Power for Authority to Revise Rates in Tariff Schedule 98, Renewable Energy Credits Balancing Account*

[21-035-09](#) - *PacifiCorp's 2021 Integrated Resource Plan*

[21-035-10](#) - *PacifiCorp's Semi-Annual Hedging Report*

[21-035-14](#) - *Application of Rocky Mountain Power to Establish a Balancing Account for Pension Settlement Adjustments*

[21-035-16](#) - *Collaborative Stakeholder Process for Rocky Mountain Power's Grid Modernization and Rate Design*

[21-035-20](#) - *PacifiCorp's Financial Reports 2021*

[21-035-21](#) - *Rocky Mountain Power's 2020 Annual Report of the Blue Sky Program*

[21-035-27](#) - *Application of Rocky Mountain Power for Approval of a Power Purchase Agreement between PacifiCorp and U.S. Magnesium LLC*

[21-035-28](#) - *Rocky Mountain Power's Service Quality Review Report*

[21-035-29](#) - *Rocky Mountain Power's Fourth Annual Sustainable Transportation and Energy Plan Act ("STEP") Program Status Report*

[21-035-30](#) - *Formal Complaint of Jennifer Sampson against Rocky Mountain Power*

[21-035-32](#) - *PacifiCorp d/b/a Rocky Mountain Power's Affiliated Interest Report for Calendar Year 2020*

[21-035-33](#) - *Rocky Mountain Power's Demand-Side Management (DSM) 2020 Annual Energy Efficiency and Peak Load Reduction Report*

[21-035-35](#) - *Rocky Mountain Power's 2021 Wildland Fire Cost and Compliance Report*

[21-035-37](#) - *Rocky Mountain Power's Annual Cost of Service Study – 2020*

[21-035-38](#) - *Formal Complaint of Matthew Gosselin against Rocky Mountain Power*

[21-035-42](#) - *Rocky Mountain Power's Application for Alternative Cost Recovery for Major Plant Additions of the Pryor Mountain and TB Flats Wind Projects*

[21-035-43](#) - *Formal Complaint of Erin and Geromie Clavell against Rocky Mountain Power*

[21-035-44](#) - *Rocky Mountain Power's 2021 Avoided Cost Input Changes Quarterly Compliance Filing*

[21-035-45](#) - *Rocky Mountain Power's Semi-Annual Demand-Side Management (DSM) Forecast Reports*

[21-035-46](#) - *Rocky Mountain Power's 2021 Net Metering and Interconnection Report*

[21-035-47](#) - *Rocky Mountain Power's Low Income Lifeline Program Reports 2021*

[21-035-48](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah*

[21-035-49](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with Spring City, Utah*

[21-035-50](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with Spring City, Utah*

[21-035-51](#) - *Rocky Mountain Power's Notice Pursuant to Utah Code Ann. § 54-17-502(6)(b)*

[21-035-52](#) - *Application of Rocky Mountain Power for Approval of a Solicitation Process for 2022 All Source Request for Proposals*

[21-035-53](#) - *Application of US Magnesium, LLC for Determination of Long-Term Rates, Terms, and Conditions of Interruptible/DSM Electric Service between it and Rocky Mountain Power*

[21-035-54](#) - *Application of Rocky Mountain Power for a Certificate of Public*

*Convenience and Necessity for the Gateway South Transmission Project*

[21-035-55](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Oak, Utah*

[21-035-56](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah*

[21-035-57](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah*

[21-035-58](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Parowan, Utah*

[21-035-59](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Manti, Utah*

[21-035-60](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Manti, Utah*

[21-035-61](#) - *Application of Rocky Mountain Power for Approval of an Amendment to the Power Purchase Agreement between PacifiCorp and Kennecott Utah Copper LLC – Smelter*

[21-035-62](#) - *Application of Rocky Mountain Power for Approval of an Amendment to the Power Purchase Agreement between PacifiCorp and Kennecott Utah Copper LLC – Refinery*

[21-035-63](#) - Request of Rocky Mountain Power for Major Event Exclusion for the Snowstorm in Smithfield, Utah on October 12, 2021

[21-035-64](#) - Rocky Mountain Power's Notice of Intent to Use Export Credit Rate Input

[21-035-65](#) - Request of Rocky Mountain Power for Approval of its 2022 Strategic Communications and Outreach Action Plan and Budget for Demand Side Management

[21-035-66](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[21-035-67](#) - Formal Complaint of Kip Swan and David Thompson against Rocky Mountain Power

[21-035-68](#) - Application of Rocky Mountain Power for Approval of an Amendment of a Power Purchase Agreement between PacifiCorp and Tesoro Refining & Marketing Company LLC

[21-035-69](#) - Application of Rocky Mountain Power for Approval of Electric Service Agreement between PacifiCorp and Nucor-Plymouth Bar Division, a Division of Nucor Corporation

[21-035-70](#) - Rocky Mountain Power's Evaluation of Electric Vehicle Time of Use Pilot Program

[21-035-T04](#) - Rocky Mountain Power's Proposed Tariff Revisions to Schedule 105, Irrigation Load Control Program

[21-035-T08](#) - Rocky Mountain Power's Proposed Tariff Changes Associated with PacifiCorp's Advanced Metering

Infrastructure Project and Various Housekeeping Changes

[21-035-T09](#) - Rocky Mountain Power's Proposed Revisions to Electric Service Schedule No. 3, Low Income Lifeline Program – Residential Service Option for Qualifying Customers and Electric Service Schedule No. 91, Surcharge to Fund Low Income Residential Lifeline Program

[21-035-T10](#) - Application of Rocky Mountain Power for Approval of Billing for Other Entities Tariff, Electric Service Schedule No. 299

[21-035-T11](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 196, Sustainable Transportation and Energy Plan (STEP) Cost Adjustment Pilot Program

[21-035-T12](#) - Rocky Mountain Power's Filing in Compliance with the PSC's Order issued on December 30, 2020 in Docket No. 20-035-04, Application of Rocky Mountain Power for Authority to Increase its Retail Electric Utility Service Rates in Utah and for Approval of its Proposed Electric Service Schedules and Electric Service Regulations

[21-035-T13](#) - Rocky Mountain Power's Proposed Changes to Schedule 140, Non-Residential Energy Efficiency Program

[21-035-T14](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule Nos. 70 and 72, Renewable Energy Rider Optional and Renewable Energy Rider Optional Bulk Purchase Option

[21-035-T15](#) - Rocky Mountain Power's Filing in Compliance with the PSC's Order Issued on December 20, 2021 in Docket No.

*20-035-34, Application of Rocky Mountain Power for Approval of Electrical Vehicle Infrastructure Program*

[21-066-01](#) - *Application of Dixie-Escalante Rural Electric Association, Inc. for Authority to Issue Securities in the Form of a Loan Agreement and Secured Promissory Note*

[21-066-02](#) - *Dixie Power's Wildland Fire Protection Plan*

[21-2167-T01](#) - *South Utah Valley Electric Service District Proposed Tariff Revisions*

[21-506-01](#) - *Deseret Generation & Transmission Cooperative's Wildland Fire Protection Plan*

[21-506-02](#) - *Application of Deseret Generation and Transmission Co-Operative for a Certificate of Public Convenience and Necessity Authorizing the Acquisition of Electric Utility Plant and Equipment*

[22-022-01](#) - *Bridger Valley Electric Association – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of the Ft. Pierce Gas Facility*

[22-022-02](#) - *Bridger Valley Electric Association – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of the Bonanza Solar Facility*

[22-022-T01](#) - *Bridger Valley Electric Association's Proposed Tariff Revisions*

[22-028-01](#) - *Garkane Energy Cooperative, Inc. – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of the Ft. Pierce Gas Facility*

[22-028-02](#) - *Garkane Energy Cooperative, Inc. – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of the Bonanza Solar Facility*

[22-030-01](#) - *Application of Moon Lake Electric Association, Inc. for Authority to Issue Securities in the Form of a Loan Agreement and Secured Promissory Note*

[22-030-02](#) - *Moon Lake Electric Association, Inc. – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of the Ft. Pierce Gas Facility*

[22-030-03](#) - *Moon Lake Electric Association, Inc. – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to*

*Issue Securities Related to Acquisition of the Bonanza Solar Facility*

[22-031-01](#) - *Mt. Wheeler Power, Inc. 's Wildland Fire Protection Plan*

[22-031-02](#) - *Mt. Wheeler Power, Inc. – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of the Ft. Pierce Gas Facility*

[22-031-03](#) - *Mt. Wheeler Power, Inc. – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of the Bonanza Solar Facility*

[22-035-01](#) - *Rocky Mountain Power's Application for Approval of the 2022 Energy Balancing Account*

[22-035-02](#) - *Application of Rocky Mountain Power for Approval of its Agreement for Electric Service to Additional Customers with Garkane Energy Cooperative*

[22-035-03](#) - *Application of Rocky Mountain Power for Waiver of the Requirement for Preapproval of Significant Energy Resource Acquisitions*

[22-035-04](#) - *Request of Rocky Mountain Power for Major Event Exclusion for the Winter Storm in Northern and Central Utah on December 14-16, 2021*

[22-035-05](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Parowan, Utah*

[22-035-06](#) - *PacifiCorp's Semi-Annual Hedging Report*

[22-035-07](#) - *Application of Rocky Mountain Power for Authority to Revise Rates in Tariff Schedule 98, Renewable Energy Credits Balancing Account*

[22-035-08](#) - *Division of Public Utilities' Audit of PacifiCorp's 2021 Fuel Inventory Policies and Practices*

[22-035-09](#) - *Rocky Mountain Power's 2021 Annual Report of the Blue Sky Program*

[22-035-10](#) - *PacifiCorp's Financial Reports 2022*

[22-035-11](#) - *Rocky Mountain Power's 2021 Annual Report of the Subscriber Solar Program*

[22-035-12](#) - *Request of Rocky Mountain Power for Major Event Exclusion for the Snowstorm in the Salt Lake City Metro and Jordan Valley Areas of Utah on March 5-7, 2022*

[22-035-13](#) - *Rocky Mountain Power's Fifth Annual Sustainable Transportation and Energy Plan Act (STEP) Program Status Report*

[22-035-14](#) - *Rocky Mountain Power's Service Quality Review Report*

[22-035-15](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Manti, Utah*

[22-035-16](#) - Rocky Mountain Power's Annual Report of the Pension Asset Settlement Adjustment Balancing Account for Calendar Year 2021

[22-035-17](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[22-035-18](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[22-035-19](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[22-035-20](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[22-035-21](#) - Formal Complaint of Edward Armstrong against Rocky Mountain Power

[22-035-22](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah

[22-035-23](#) - Rocky Mountain Power's Solar Photovoltaic Incentive Program (Schedule 107) 2022 Annual Report

[22-035-24](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah

[22-035-25](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Beaver, Utah

[22-035-26](#) - PacifiCorp d/b/a Rocky Mountain Power's Affiliated Interest Report for Calendar Year 2021

[22-035-27](#) - Rocky Mountain Power's Demand-Side Management (DSM) 2021 Annual Energy Efficiency and Peak Load Reduction Report

[22-035-28](#) - Rocky Mountain Power's 2022 Wildland Fire Cost and Compliance Report

[22-035-29](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah

[22-035-30](#) - Application of Rocky Mountain Power for Approval of Third Amendment to Renewable Energy Service Contract between Rocky Mountain Power and Stadion LLC

[22-035-31](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah

[22-035-32](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Ephraim, Utah

[22-035-33](#) - Rocky Mountain Power's Annual Cost of Service Study – 2021

[22-035-34](#) - Rocky Mountain Power's Request to Establish Reporting for Power Quality

[22-035-35](#) - Utah Citizens Advocating Renewable Energy's (UCARE) Request for Agency Action to Reform the Integrated Resource Plan Guidelines

[22-035-36](#) - Rocky Mountain Power's 2022 Avoided Cost Input Changes Quarterly Compliance Filing

[22-035-T01](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 91, Surcharge to Fund Low Income Residential Lifeline Program

[22-035-T02](#) - Rocky Mountain Power's Proposed Tariff Changes to Electric Service Schedule No. 137, Net Billing Service

[22-035-T03](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 300, Regulation Charges

[22-035-T04](#) - Rocky Mountain Power's Proposed Tariff Changes to Electric Service Schedule No. 300, Regulation Charges and Electric Service Regulation No. 5, Customer's Installation

[22-035-T05](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 94, Energy Balancing Account

[22-035-T06](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 37, Avoided Cost Purchases from Qualifying Facilities

[22-035-T07](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 198, Electric Vehicle Infrastructure Program (EVIP) Cost Adjustment

[22-035-T08](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 135, Net Metering Service

[22-035-T09](#) - Rocky Mountain Power's Proposed Tariff Changes to Electric Service Schedule No. 114, Load Management Program

[22-035-T10](#) - Rocky Mountain Power's Filing in Compliance with the PSC's Order Issued on June 13, 2022 in Docket No. 21-035-70, Rocky Mountain Power's Evaluation of Electric Vehicle Time of Use Pilot Program

[22-036-01](#) - Wells Rural Electric Company's Wildland Fire Protection Plan

[22-066-01](#) - Dixie Power – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of the Ft. Pierce Gas Facility

[22-066-02](#) - Dixie Power – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of the Bonanza Solar Facility

[22-066-T01](#) - Dixie Power's Proposed Tariff Revisions

[22-2636-01](#) - Application of TransWest Express LLC for an Order Granting Exemption from Regulation

[22-506-01](#) - Deseret Generation & Transmission Co-Operative – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric

*Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of the Ft. Pierce Gas Facility*

[22-506-02](#) - *Deseret Generation & Transmission Co-Operative – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric*

*Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of the Bonanza Solar Facility*

[22-506-03](#) - *Application of Deseret Generation and Transmission Co-Operative for a Certificate of Public Convenience and Necessity Authorizing the Acquisition of Electric Utility Plant and Equipment*

# Electric Utility Companies

## INVESTOR OWNED

### **PacifiCorp**

825 NE Multnomah Street, Ste. 2000  
Portland, OR 97232  
Tel: (503) 813-5000  
Fax: (503) 813-5900  
Web: [www.pacificorp.com](http://www.pacificorp.com)

### **PacifiCorp dba**

### **Rocky Mountain Power**

1407 W North Temple, Ste. 330  
Salt Lake City, UT 84116  
Tel: (801) 220-2000  
Fax: (801) 220-2798  
Web: [www.rockymountainpower.net](http://www.rockymountainpower.net)

## RETAIL COOPERATIVES

### **Bridger Valley Electric Association, Inc.**

40014 Business Loop I-80  
Lyman, WY 82937  
Mailing Address:  
PO Box 399  
Mountain View, WY 82939-0399  
Tel: (307) 786-2800  
(800) 276-3481  
Fax: (307) 786-4362  
Web: [www.bvea.coop](http://www.bvea.coop)

Fax: (970) 564-4404  
Web: [www.eea.coop](http://www.eea.coop)  
[www.empireelectric.org](http://www.empireelectric.org)

### **Garkane Energy Cooperative, Inc.**

120 W. 300 S.  
PO Box 465  
Loa, UT 84747-0465  
Tel: (435) 836-2795  
(800) 747-5403  
Fax: (435) 836-2497  
Web: [www.garkaneenergy.com](http://www.garkaneenergy.com)

### **Dixie Escalante Rural Electric Association, Inc. dba Dixie Power**

71 E. Highway 56  
Beryl, UT 84714  
Tel: (435) 439-5311  
Fax: (435) 439-5352  
Web: [www.dixiepower.com](http://www.dixiepower.com)

### **Moon Lake Electric Association, Inc.**

188 W. 200 N.  
PO Box 278  
Roosevelt, UT 84066-0278  
Tel: (435) 722-2448  
(801) 619-3700  
(800) 437-9056  
Fax: (435) 722-3752  
Web: [www.mleainc.com](http://www.mleainc.com)

### **Empire Electric Association, Inc.**

801 N. Broadway  
PO Drawer K  
Cortez, CO 81321-0676  
Tel: (970) 565-4444  
(800) 709-3726

### **Mt. Wheeler Power, Inc.**

1600 Great Basin Blvd

PO Box 151000  
Ely, NV 89301-1000  
Tel: (775) 289-8981  
(800) 977-6937  
Fax: (775) 289-8987  
Web: [www.mwpower.net](http://www.mwpower.net)

**Raft River Rural Electric Cooperative, Inc.**

250 N. Main St.  
PO Box 617  
Malta, ID 83342-0617  
Tel: (208) 645-2211

(800) 342-7732  
Fax: (208) 645-2300  
Web: [www.rrelectric.com](http://www.rrelectric.com)

**Wells Rural Electric Company**

1451 N. Humboldt Ave.  
PO Box 365  
Wells, NV 89835-0365  
Tel: (775) 752-3328  
Fax: (775) 752-3407  
Web: [www.wrec.coop](http://www.wrec.coop)

**WHOLESALE COOPERATIVE**

**Deseret Generation & Transmission Cooperative**

10714 South Jordan Gateway, Ste. 300

South Jordan, UT 84095-3921

Tel: (801) 619-6500  
(800) 756-3428  
Fax: (801) 619-6599  
Web: [www.deseretgt.com](http://www.deseretgt.com)  
[www.deseretpower.com](http://www.deseretpower.com)

**OTHER**

**South Utah Valley Electric Service District**

803 N. 500 E.  
PO Box 349  
Payson, UT 84651  
Tel: (801) 465-8020  
Fax: (801) 465-8017  
Web: [www.sesdofutah.com](http://www.sesdofutah.com)

Payson, UT 84651  
Tel: (801) 465-9273  
Fax: (801) 465-4580  
Web: [www.strawberrywater.com](http://www.strawberrywater.com)

**Strawberry Water Users Association**

745 N. 500 E.  
PO Box 70

**Ticaboo Utility Improvement District**

Highway 276, Mile Marker 27  
PO Box 2140  
Ticaboo, UT 84533  
Tel: (435) 788-8343  
Fax: (435) 788-8343  
Web: [www.ticabooid.com](http://www.ticabooid.com)

# Natural Gas Utilities Overview

Dominion Energy Utah (DEU) provides natural gas distribution services to over one million customers and is the only natural gas utility whose rates are regulated by the PSC. DEU owns or has access to natural gas production resources (i.e., “cost-of-service gas”) to meet a portion of its customers’ gas demand. In addition, DEU provides other services related to natural gas, such as the transportation of customer-acquired gas commodities including biomethane and renewable natural gas through DEU’s distribution system, the sale of compressed natural gas for use in natural gas vehicles (NGV), the option to purchase renewable natural gas green attributes through the GreenTherm<sup>SM</sup> program, and the option to mitigate carbon emissions from natural gas usage through the voluntary carbon offset program.

## **Rate Mechanisms**

During rate cases, the PSC evaluates system costs, excluding costs of gas supply and transportation, that DEU incurs to provide service to its retail customers. At the conclusion of these proceedings, the PSC sets distribution non-gas (DNG) rates to cover DEU’s costs and to provide a fair rate of return on its investments. DEU’s most recent general rate case concluded in February 2020.

DNG rates are set to recover costs associated with DEU’s U.S. Department of Transportation-required pipeline integrity management program, currently estimated at over \$10 million per year. Under this program, DEU is required to conduct ongoing assessments of pipeline integrity and associated risks, collect and analyze pipeline data, and implement preventive and contingent measures to ensure pipeline safety. When integrity management costs actually incurred vary from the projected costs, the difference is maintained in a balancing account.

DEU also collects revenue through a variety of other mechanisms. At least twice annually, DEU files a “pass-through” application to adjust its rates to recover the costs of producing its own gas and purchases from others (the gas commodity rate element), as well as the costs associated with gas gathering, storage, and interstate transportation (the supplier non-gas, or SNG, rate element). When actual costs vary from those projected, the difference is maintained in a balancing account. Most recently, in June 2022, DEU’s pass-through application reflected commodity and SNG costs of \$714.8 million for Utah customers. Commodity and SNG costs currently represent the majority of the costs of providing natural gas service to DEU’s customers. The rates set in this proceeding reflected an incremental increase of approximately \$93 million compared to DEU’s previous semi-annual pass-through filing.

Since 2006, the PSC has approved the use of several other balancing accounts. These balancing accounts track costs and revenues associated with: the conservation enabling tariff (CET), allowing DEU to collect a fixed revenue-per-customer on a monthly basis in exchange for promoting customer energy efficiency programs; the energy efficiency (EE) program; and the energy assistance (EA) program for qualified low-income customers.

In June 2010, the PSC approved DEU's infrastructure tracker (IT) pilot program that allows DEU to track and recover costs it incurs between general rate cases directly associated with replacement of aging infrastructure. These costs are recovered through a surcharge included in all of DEU's published rate schedules. In November 2021, DEU filed its 2022 replacement infrastructure annual plan and budget indicating its plans to replace high pressure feeder line segments in Duchesne and Salt Lake Counties, as well as several intermediate-high pressure belt line segments in Salt Lake County, at an estimated cost of \$77.4 million.

In 2020, the PSC approved deferred accounting mechanisms for cost recovery associated with DEU's rural infrastructure development activities and its sustainable transportation and energy plan (STEP) program.

#### ***A. Traditional Rate Changes***

##### 2022 General Rate Case

On May 2, 2022, DEU filed a general rate case seeking approval to allocate to its customer classes a \$70.5 million incremental increase in required retail revenues, for approval of its proposed base DNG rate design, continuation and expansion of its IT pilot program, and various substantive and administrative tariff modifications. DEU's rate case is expected to conclude during FY 2023.

##### Other Rate Changes

In FY 2022, DEU filed several other rate change applications, all of which the PSC approved. The following information presents the effective dates of the approved rate changes, the PSC-approved revenue changes and, in parentheses, the associated percent change in a typical residential customer's annual bill, assuming consumption of 80 dekatherms ("Dth") per year of natural gas.

On November 1, 2021, DEU implemented an approximate \$93.2 million (8.97 percent) rate increase reflecting the following elements: 1) an \$82.7 million (8.25 percent) rate increase associated with the gas pass-through balancing account; 2) a \$7.8 million (0.81 percent) rate increase associated with the Energy Efficiency account balance; 3) a \$1.3 million (0.15 percent) rate decrease associated with the CET account balance; 4) a \$0.04 million (0.01 percent) rate increase associated with the low-income energy assistance program account balance; 5) an increase of approximately \$4.0 million (0.38 percent) associated with the infrastructure tracker adjustment; and 6) DEU also modified rates associated with the STEP surcharge consistent with the 2019 general rate case's Step 3 allocation of costs.

Effective December 1, 2021, 7) DEU implemented a rate increase of approximately \$2.8 million (0.26 percent) associated with the infrastructure tracker adjustment.

Effective January 1, 2022, 8) DEU implemented a rate increase of approximately \$28.9 million (2.64 percent) associated with the gas pass-through balancing account.

Effective February 1, 2022, 9) DEU implemented a rate increase of approximately \$2.5 million (0.22 percent) associated with the rural expansion tracker adjustment.

Effective June 1, 2022, 10) DEU implemented a decrease of approximately \$1.0 million (0.09 percent) associated with the removal of tax surcredit 3.

## ***B. Other Administrative Rate Changes***

### Transportation Imbalance Charge

In October 2021, December 2021, and June 2022, DEU filed applications to update the transportation imbalance charge (TIC). For customers taking transportation service, the TIC is applicable to volumes in excess of a plus or minus five-percent tolerance threshold. Effective November 1, 2021, the PSC approved an increase to the TIC from \$0.07575 to \$0.08316 per Dth. Effective January 1, 2022, the PSC approved DEU's application for a TIC rate increase to \$0.08424 per Dth. Effective August 1, 2022, the PSC approved DEU's application for a TIC rate increase to \$0.08592.

### Carrying Charge

DEU calculates an annual carrying charge and files a letter with the PSC reflecting that rate each year by March 1. This charge becomes effective on April 1 for the subsequent year and is applied to several DEU accounts. The PSC approved an updated carrying charge of 3.05 percent, an increase from the previous carrying charge of 3.04 percent, to be used from April 1, 2022 through March 31, 2023.

### Third-Party Billing Rates

DEU's Tariff Section 8.08 provides that any eligible third party seeking to use DEU's bill to charge customers must pay a per-line rate. This cost per-line rate is based on the total cost to produce a bill divided by the minimum number of lines on a bill. The Tariff also directs DEU to calculate the per-line rate and file a letter with the PSC reflecting that rate by March 1 of each year. The approved charge becomes effective on April 1 for the subsequent year, is applied to a minimum of eleven lines, and includes a rate charged for each line above the eleven-line minimum. The PSC approved an effective minimum charge per bill of \$0.15202, and an effective charge of \$0.01382 for each line above the minimum, effective through March 31, 2023.

## **Resource Planning**

### ***A. Integrated Resource Planning***

The PSC requires DEU to prepare and file an annual integrated resource plan (IRP) which is used by DEU as a guide for meeting its natural gas requirements on both a day-to-day and long-term basis. The IRP is based on a 20-year planning horizon, emphasizing the near-term future. During FY 2022, the PSC concluded its evaluation of DEU's IRP for the plan year of June 1, 2021 - May 31, 2022 (2021 IRP) and commenced review of DEU's IRP for the plan year of June 1, 2022 - May 31, 2023 (2022 IRP), filed in June 2022.

### ***B. Natural Gas Conservation and Energy Efficiency Planning***

The PSC reviews and approves DEU's annual plan and budget for EE activities and the market transformation initiative. This plan addresses programs proposed by DEU, meant to encourage and incentivize residential and commercial customers to conserve energy through education and implementation of energy-efficient products, appliances, and construction methods. In calendar year 2021, DEU spent \$25.0 million on its EE programs, or 93 percent of its PSC-approved \$27.1 million 2021 ThermWise® budget. According to DEU, in 2021 there were approximately 57,768 participants in the various ThermWise® rebate, low-income efficiency, and energy plan programs. Additionally, the energy comparison report was distributed to 226,000 customers. This participation resulted in an estimated annual natural gas savings of over 803,644 Dths.

In December 2021, the PSC approved DEU's proposed 2022 EE programs and market transformation initiative budget of \$30.2 million. DEU estimated an annual savings of 1,146,149 Dths (14 percent higher than the 2021 EE programs savings estimate). The energy savings are approximately equivalent to the average annual natural gas consumption of almost 12,550 residential homes served by DEU, assuming an annual average consumption of 80 Dths.

In 2022, DEU will continue to offer EE programs and initiatives associated with the 2021 EE program budget, with minor changes. These programs are: ThermWise® Appliance Rebates, ThermWise® Builder Rebates, ThermWise® Business Rebates, ThermWise® Weatherization Rebates, ThermWise® Home Energy Plan, Low Income Efficiency, ThermWise® Energy Comparison Report, and a comprehensive market transformation initiative. These programs offer rebates, fund training and grants, and provide information to DEU customers, with the goal of decreasing energy consumption.

### ***C. Infrastructure Expansion Related Issues***

Based on legislation enacted in 2018 and 2020 pertaining to rural gas infrastructure development, in FY 2020 DEU requested approval to expand rural natural gas facilities to Eureka, Utah and surrounding communities and of a rate recovery mechanism. The PSC approved DEU's request and granted a Certificate of Public Convenience and Necessity for the Eureka Project in August 2020.

In April 2021, DEU requested to expand rural natural gas service to the towns of Goshen and Elberta, Utah. The PSC approved DEU's and the Division of Public Utilities' settlement stipulation in August 2021.

In August 2021, DEU requested to expand rural natural gas service to the town of Green River, Utah. The PSC approved DEU's and the Division of Public Utilities' settlement stipulation in January 2022.

#### ***D. Wexpro Updates***

In February 2022, DEU and the Division of Public Utilities filed a settlement stipulation in Docket No. 22-057-04 which outlined specific situations where DEU would be allowed to exceed the 55 percent threshold of cost-of-service gas in DEU's annual IRP forecast.

In April 2022, DEU filed an application to include recently purchased natural gas producing fields as a Wexpro II property. This acquisition, known as the Alkali Gulch acquisition, included property near gas producing fields already owned and operated by Wexpro. The Division of Public Utilities and the Office of Consumer Services both supported including the Alkali Gulch acquisition as a Wexpro II property.

### **New Programs**

#### ***A. Sustainable Transportation and Energy Plan (STEP) Act***

In December 2019, DEU filed requests for approval of 1) a combined heat and power (CHP) natural gas clean air project; 2) \$800,000 per year for three years (totaling \$2.4 million) in funding to the University of Utah's Intermountain Industrial Assessment Center (IIAC) for the provision of research, analysis, and input for conducting energy assessments at manufacturing facilities; and 3) implementation of a regulatory balancing account attendant to these requests.

In August 2021, the PSC approved a settlement stipulation addressing IIAC funding and a STEP balancing account. According to the stipulation, the IIAC will be funded at a level of \$500,000 for a two-year period. Issues related to the COVID-19 pandemic resulted in suspension of the IIAC STEP program until March 2021. DEU anticipates this program will continue from March 2021 through February 2023.

#### ***B. Carbon Offset Program***

In June 2021, DEU requested PSC approval of a voluntary carbon offset program providing customers the opportunity to pay a surcharge on their monthly bill to fund the purchase of various carbon mitigating activities to offset the carbon emissions from their natural gas usage. Funds from customer participation would be used to purchase carbon offsets and cover program administrative costs. The PSC approved the carbon offset program through an order approving a settlement stipulation in October 2021.

## Other Items

### *A. Alta, UT Incident*

On February 16, 2019, an explosion occurred in Alta, UT at a condominium complex due to ice and snow causing natural gas pipes to break. The Division of Public Utilities' Pipeline Safety section was involved in the investigation and sent a draft notice of probable violations, proposed civil penalties, and proposed compliance order to DEU upon completion of its investigation. DEU and the Division of Public Utilities filed a settlement stipulation with the PSC in October 2021. The settlement stipulation was approved by the PSC in January 2022 and outlines specific measures DEU must take to help prevent a similar incident.



## NATURAL GAS TECHNICAL CONFERENCES

The PSC sponsored the following technical conferences during FY 2022:

[Docket No. 21-057-01](#): *Dominion Energy Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2021 to May 31, 2022*

- September 22, 2021: DEU provided an update and answered questions pertaining to the hedging options available for its 2021 IRP.

[Docket No. 21-057-12](#): *Application of Dominion Energy Utah to Extend Service to Green River, Utah*

- September 16, 2021: DEU presented information and answered questions concerning its proposal to extend natural gas service to Green River, Utah.

[Docket No. 21-057-14](#): *Application of Dominion Energy Utah for a Subscription-Based Carbon Offset Program*

- July 13, 2021: DEU provided a program overview and answered questions pertaining to the subscription-based carbon offset program.

[Docket No. 21-057-27](#): *Dominion Energy Utah's Replacement Infrastructure 2022 Annual Plan and Budget*

- June 21, 2022: DEU presented an update to the PSC and stakeholders regarding the status of its infrastructure replacement program.

[Docket No. 22-057-02](#): *Dominion Energy Utah's Integrated Resource Plan for Plan Year: June 1, 2022 to May 31, 2023*

- February 17, 2022: DEU presented information and answered questions pertaining to: the IRP Standards and Guidelines, the PSC's Order regarding DEU's 2021 IRP, an LNG project update, and an update on the sale of Dominion Energy Questar Pipeline.
- April 19, 2022: DEU presented information and answered questions pertaining to: 2021/2022 heating season review, update on gas supply hedging options, update on Wexpro matters (confidential), and request for proposals review (confidential).
- May 17, 2022: DEU presented information and answered questions pertaining to: DEU's upcoming IRP, long-term planning, rural expansion update, a sustainability update, and system integrity.
- June 28, 2022: DEU provided a summary of and answered questions pertaining to its 2022-2023 IRP filed in mid-June 2021.

[Docket No. 22-057-03](#): *Application of Dominion Energy Utah to Increase Distribution Rates and Charges and Make Tariff Modifications*

- June 1, 2022: DEU presented information and answered questions pertaining to Phase I of DEU's general rate case, including cost of capital and revenue requirement.
- June 22, 2022: DEU presented information and answered questions pertaining to Phase II of DEU's general rate case, including cost of service among customer classes and rate design.

[Docket No. 22-057-05](#): *Application of Dominion Energy Utah for Approval of the Alkali Gulch Acquisition as a Wexpro II Property*

- May 10, 2022: DEU provided an update and answered questions pertaining to the potential acquisition of new gas fields in Wyoming and Colorado.

## **NATURAL GAS DOCKETS**

[09-057-16](#) - *Application of Questar Gas Company for Authority to Increase its Retail Gas Utility Service Rates in Utah and for Approval of Its Proposed Gas Service Schedules and Gas Service Regulations*

[11-057-05](#) - *Request of the Division of Public Utilities for Enforcement Action under the Natural Gas Pipeline Safety Act Against Questar Gas Company*

[13-057-05](#) - *Application of Questar Gas Company to Increase Distribution Rates and Charges and to Make Tariff Modifications*

[18-057-14](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[19-057-02](#) - *Application of Dominion Energy Utah to Increase Distribution Rates and Charges and Make Tariff Modifications*

[19-057-04](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[19-057-11](#) - *Application of Dominion Energy Utah for Approval of a Special Contract with Fleet Saver, LLC for RNGT Service*

[19-057-31](#) - *Request of Dominion Energy Utah to Extend Natural Gas Service to Eureka, Utah*

[19-057-33](#) - *Application of Dominion Energy Utah for Approval of a Natural Gas Clean Air Project and Funding for the Intermountain Industrial Assessment Center*

[19-057-T04](#) - *Application of Dominion Energy Utah for the Creation of a Voluntary Renewable Natural Gas Program*

[20-057-02](#) - *Dominion Energy Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2020 to May 31, 2021*

[20-057-11](#) - *Cost of Service and Rate Design Issues for Dominion Energy Utah*

[20-057-18](#) - *Application of Dominion Energy Utah to Amortize the Energy Efficiency Deferred Account Balance*

[20-057-20](#) - *Dominion Energy Utah's Application for Approval of the 2021 Year Budget for Energy Efficiency Programs and Market Transformation Initiative*

[20-057-22](#) - *Dominion Energy Utah's Replacement Infrastructure 2021 Annual Plan and Budget*

[21-057-01](#) - *Dominion Energy Utah's Integrated Resource Plan for Plan Year: June 1, 2021 to May 31, 2022*

[21-057-02](#) - *Dominion Energy Utah's Energy Efficiency Reports, 2021*

[21-057-06](#) - *Request of Dominion Energy Utah to Extend Natural Gas Service to Goshen and Elberta, Utah*

[21-057-07](#) - *Dominion Energy Utah Financial Documents Filed in 2021*

[21-057-10](#) - *Application of Dominion Energy Utah to Account for the Excess Deferred Income Tax Amortization between January 2019 – March 2020*

[21-057-12](#) - *Application of Dominion Energy Utah to Extend Service to Green River, Utah*

[21-057-13](#) - *Dominion Energy Utah's Affiliate Transaction Report for the 12 Months Ending December 31, 2020*

[21-057-14](#) - *Application of Dominion Energy Utah for a Subscription-Based Carbon Offset Program*

[21-057-15](#) - *Formal Complaint of Chuck Waddell against Dominion Energy Utah*

[21-057-16](#) - *Formal Complaint of Amie Brooke against Dominion Energy Utah*

[21-057-17](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[21-057-18](#) - *Application of Dominion Energy Utah for an Adjustment to the Daily Transportation Imbalance Charge*

[21-057-19](#) - *Application of Dominion Energy Utah to Change the Infrastructure Rate Adjustment*

[21-057-20](#) - *Application of Dominion Energy Utah to Amortize the Conservation Enabling Tariff Balancing Account*

[21-057-21](#) - *Application of Dominion Energy Utah to Amortize the Energy Efficiency Deferred Account Balance*

[21-057-22](#) - *Application of Dominion Energy Utah to Modify the Sustainable Transportation and Energy Plan Surcharge*

[21-057-23](#) - *Application of Dominion Energy Utah for an Adjustment to the Low Income/ Energy Assistance Rate*

[21-057-24](#) - *Request of the Division of Public Utilities for Enforcement Action under the Natural Gas Pipeline Safety Act against Dominion Energy Utah*

[21-057-25](#) - *Dominion Energy Utah's Application for Approval of the 2022 Year Budget for Energy Efficiency Programs and Market Transformation Initiative*

[21-057-26](#) - *Application of Dominion Energy Utah to Change the Infrastructure Rate Adjustment*

[21-057-27](#) - *Dominion Energy Utah's Replacement Infrastructure 2022 Annual Plan and Budget*

[21-057-28](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[21-057-29](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[21-057-30](#) - *Application of Dominion Energy Utah to Change the Rural Expansion Rate Adjustment Tracker*

[22-057-01](#) - *Dominion Energy Utah's Energy Efficiency Reports, 2022*

[22-057-02](#) - *Dominion Energy Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2022 to May 31, 2023*

[22-057-03](#) - *Application of Dominion Energy Utah to Increase Distribution Rates and Charges and Make Tariff Modifications*

[22-057-04](#) - *Application of Dominion Energy Utah to Modify the Wexpro Production Cap*

[22-057-05](#) - *Application of Dominion Energy Utah for Approval of the Alkali Gulch Acquisition as a Wexpro II Property*

[22-057-06](#) - *Dominion Energy Utah Financial Documents Filed in 2022*

[22-057-07](#) - *Formal Complaint of Gail Mendenhall against Dominion Energy Utah*

[22-057-08](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[22-057-09](#) - *Application of Dominion Energy Utah for an Adjustment to the Daily Transportation Imbalance Charge*

[22-057-10](#) - *Application of Dominion Energy Utah for Approval of Gas Affiliate Inventory Transfer Agreement*

[22-057-11](#) - *Dominion Energy Utah's Affiliate Transaction Report for the 12 Months Ending December 31, 2021*

[22-057-T01](#) - *Application of Dominion Energy Utah to Modify its Tariff to Address Meter Protection*

[22-057-T02](#) - *Review of the Carrying Charges Applied to Various Dominion Energy Utah Account Balances*

[22-057-T03](#) - *Dominion Energy Utah's Annual Calculation of the Third-Party Billing Rate and Request for Tariff Change*

[22-R409-01](#) - *Proposed Changes to Utah Admin. Code R746-409-1, Pipeline Safety*

# Natural Gas Companies

**Dominion Energy Utah**

333 South State Street  
PO Box 45360  
Salt Lake City, UT 84145-0360  
Tel: (801) 324-5555  
Emergency: (800) 767-1689  
Fax: (801) 324-5935  
Web: [www.dominionenergy.com](http://www.dominionenergy.com)

**Wendover Gas Company**

460 Mesa St.  
PO Box 3174  
West Wendover, UT 84083  
Tel: (775) 664-2291  
Fax: (775) 664-4422  
Web: [wendovergas.com](http://wendovergas.com)

# Telecommunications Utilities Overview

In FY 2022, Utah's ILECs served approximately 142,000 traditional landline telephone accounts, while CLECs served approximately 287,000. Wireless carriers (traditional) served about 2.9 million accounts/customers. In addition, voice-over-internet-protocol (VoIP) carriers provided voice service to approximately 145,000 lines/accounts. Overall, local exchange and voice service in Utah is characterized by intra-industry competition among local exchange carriers, wireless telecommunications providers, and VoIP companies. As a result of consumers having these options, the total number of traditional landline accounts in Utah has declined from a peak of 1.2 million in 2001, to .43 million currently, even as the state has seen increases in population, households, and businesses.

CenturyLink QC ("CenturyLink") is the largest certificated telecommunications provider in Utah, and is the largest ILEC in the state serving most urban and suburban areas. It operates under state pricing flexibility rules and faces both intra- and inter-industry competition.

Currently, the PSC sets Utah Universal Public Telecommunications Service Support Fund ("UUSF") distributions through regulation, using a statutory framework for the seventeen Rural Incumbents. These Rural Incumbents generally do not face competition<sup>1</sup> from CLECs but, like CenturyLink, they compete with both wireless and VoIP carriers. Many of these companies are part of larger corporate entities that also compete in the wireless, internet, video, and VoIP markets. The PSC does not regulate the rates or service quality of wireless providers, toll resellers, video providers, internet service providers, or VoIP companies.

In addition, during FY 2021 the PSC designated two new carriers-of-last-resort (meaning they have an obligation to serve all customers within their designated service areas). These carriers' service areas overlap with an existing ILEC. The PSC included limitations on duplicating

CLEC – Competitive Local Exchange Company. These carriers compete directly with CenturyLink.

ETC – Eligible Telecommunications Carrier. A carrier that has been granted ETC status (for either the Federal or State Lifeline programs) by the PSC.

ILEC – Incumbent Local Exchange Carrier. These are the legacy phone companies that have an obligation to serve. This category includes CenturyLink and the Rural Incumbents.

Lifeline – A low-income assistance program where qualifying recipients receive either a discount off of their monthly bill or, in the case of some wireless providers, a complete basic service.

Rural Incumbent – A legacy ILEC with an obligation to serve within its defined service territory. These carriers serve populated areas of the state not served by CenturyLink.

UUSF – Utah's Universal Public Telecommunications Service Support Fund.

<sup>1</sup> Two subsidiaries of one rural ILEC have applied for, and received, permission to compete with another rural ILEC as a carrier of last resort within some areas of the second rural ILEC's service territory. See Docket Nos. [20-2618-01](#) and [20-2619-01](#) for further details on this development.

facilities in the orders granting operating authority to these companies and has started a process of receiving comments on the possible need for new rules to address the issues raised by these designations. These efforts were ongoing in FY 2022 and will continue. These two carriers have not yet started providing service as of the close of FY 2022.

The other major providers of telephone service are the CLECs. Since 1995, the PSC has received 354 applications from CLECs for Certificates of Public Convenience and Necessity (CPCN), and has granted 275 (some of which have been canceled or withdrawn). At the close of FY 2022, there were 169 currently certificated CLECs. Of these, 52 made at least one payment into the UUSF during FY 2022. VoIP carriers are a growing segment of the industry, but these carriers do not require CPCNs to operate in the state. In FY 2022, 78 VoIP carriers paid into the UUSF.

Most of Utah's active CLECs provide service exclusively to business customers. Most CLECs use at least some network elements of CenturyLink's public telephone network.

### **Historical Context and Current Policy**

The UUSF is a program under which the PSC distributes funds from surcharges collected from customers and paid into the UUSF by Utah telephone providers. The statutory purpose of the UUSF is to provide a mechanism for a qualifying carrier of last resort to obtain specific, predictable, and sufficient funds to deploy and manage networks capable of providing end-user services including access lines, connections, or wholesale broadband internet access service. The UUSF also funds a low-income Lifeline program for telephone customers. The Legislature has charged the PSC with establishing the UUSF contribution method, which must be both nondiscriminatory and competitively neutral. The PSC has adjusted the per line contribution amount over time to fund the required UUSF disbursements. The contribution amounts were set/changed as follows: \$0.36 June 2018, \$0.60 April 2019, \$0.54 July 2020, and \$0.36 July 2021.

The Federal Communications Commission (FCC) continues to support the build-out of broadband facilities in un-served or under-served areas of the country. Utah policy facilitates the same objectives by permitting reimbursements from the UUSF for reasonable costs that (a) are incurred by a rural incumbent provider in deploying a broadband fiber-to-the-home network; and (b) cannot reasonably be recovered through rates.

The PSC provided the following disbursements through the UUSF to the Rural Incumbents.

**Total FY 2022 UUSF distributions to Utah rural incumbent local exchange carriers**

All West Communications, Inc.	\$790,266
Beehive Telephone Company, Inc.	\$585,819
Carbon/Emery Telcom, Inc.	\$1,806,416
Central Utah Telephone, Inc.	\$319,548
Direct Communications Cedar Valley, LLC	\$2,294,530
Emery Telephone	\$1,412,425
Gunnison Telephone Company	\$387,332
Hanksville Telcom, Inc.	\$52,819
Manti Telephone Company	\$985,542
South Central Utah Telephone Association, Inc.	\$5,470,500
STRATA Networks (UBTA-UBET Communications, Inc.)	\$3,215,447
<b>Total:</b>	<b>\$17,320,644</b>

The UUSF also paid the following amounts to the state's ETCs for Lifeline support. ETCs are carriers that provide low-income customers either: 1) a discount on telephone service (typically the ILECs); or 2) no-cost, or low-cost, wireless service. ETC status is granted by the PSC and allows participation in the Federal Lifeline program, and may also allow participation in the UUSF Lifeline program.

**Total FY 2022 UUSF Lifeline (Utah Telephone Assistance Program) distributions**

All West Communications, Inc.	\$231
Beehive Telephone Company Inc.	\$294
Carbon/Emery Telcom Inc.	\$4,302
Central Utah Telephone, Inc.	\$721
Citizens Telecommunications Company of Utah dba Frontier Communications of Utah	\$2,492
Direct Communications Cedar Valley, LLC	\$1,040
Emery Telephone	\$1,176
Global Connection Inc. of America dba Stand Up Wireless	\$5,541
Gunnison Telephone Company	\$399
i-wireless, LLC	\$25,988
Manti Telephone Company	\$2,552
Navajo Communications Company, Inc. dba Frontier Navajo Communications Company	\$67
Q Link Wireless, LLC	\$307,993
Qwest Corporation dba CenturyLink QC	\$36,477
Sage Telecom Communications, LLC dba TruConnect	\$85,099
Skyline Telecom	\$287
South Central Utah Telephone Association, Inc.	\$1,810
STRATA Networks (UBTA-UBET Communications, Inc.)	\$8,845
Telrite Corporation dba Life Wireless	\$3,122
TracFone Wireless, Inc.	\$14,424
<b>Total:</b>	<b>\$502,860</b>

## **Certificates of Public Convenience and Necessity and Interconnection Agreements**

During FY 2022, Utah continued to experience interest from potential entrants into the telecommunications sector. The PSC approved 3 CPCN applications, canceled 2 existing CPCNs, and acknowledged 64 interconnection agreements (new and amendments) between CLECs and ILECs.

## **Eligible Telecommunications Carriers**

During FY 2022, the PSC received and granted 6 requests either to be designated as an ETC or to amend an existing designation, in order for the applicant to be able to participate in various federal or state universal service or lifeline programs.

## **Telecommunications Dockets Summary**

The PSC addressed approximately 232 telecommunications dockets in FY 2022, as follows: (1) 32 dealt with setting UUSF support levels; (2) 32 dealt with issuing or canceling CPCNs due to entry, exit, or reorganization of CLECs; (3) 92 dealt with introducing or amending tariffs and price lists; and (4) 63 dealt with interconnection agreements or amendments. Of the remainder, 10 dealt with ETC carriers, 1 with an investigation into changing lifeline support rules, and 2 were customer complaints.



## **TELECOMMUNICATIONS DOCKETS**

### **Administrative Rule Dockets**

[21-R008-02](#) – *Investigation into Potential Amendments to Utah Administrative Code R746-8-403, Lifeline Support*

[21-R008-03](#) - *Administration of Utah Universal Service Fund Distributions to*

*Carriers of Last Resort with Overlapping Telecommunications Service Exchanges*

[21-R008-04](#) - *Request for Rulemaking Regarding Utah Universal Service Fund*

### **Annual Reports Dockets**

[21-040-01](#) - *2020 Annual Report of Central Utah Telephone, Inc. d/b/a CentraCom*

[21-041-01](#) - *2020 Annual Report of Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah*

[21-042-01](#) - *2020 Annual Report of Emery Telephone d/b/a Emery Telcom*

[21-043-01](#) - *2020 Annual Report of Gunnison Telephone Company*

[21-046-01](#) - *2020 Annual Report of Manti Telephone Company*

[21-050-01](#) - *2020 Annual Report of Navajo Communications Company, Inc. dba Frontier Navajo Communications Company*

[21-051-01](#) - *2020 Annual Report of Beehive Telephone Company, Inc.*

[21-052-01](#) - *2020 Annual Report of South Central Utah Telephone Association, Inc.*

[21-053-01](#) - *2020 Annual Report of UBTA-UBET Communications, Inc. d/b/a STRATA Networks*

[21-054-01](#) - *2020 Annual Report of Union Telephone Company, Inc.*

[21-2180-01](#) - *2020 Annual Report of All West Communications, Inc.*

[21-2201-01](#) - *2020 Annual Report of Bear Lake Communications, Inc.*

[21-2302-01](#) - *2020 Annual Report of Carbon/Emery Telcom, Inc.*

[21-2303-01](#) - *2020 Annual Report of Hanksville Telcom, Inc.*

[21-2419-01](#) - *2020 Annual Report of Direct Communications Cedar Valley, LLC*

[21-576-01](#) - *2020 Annual Report of Skyline Telecom d/b/a CentraCom*

[22-040-01](#) - *2021 Annual Report of Central Utah Telephone, Inc. d/b/a CentraCom*

[22-041-01](#) - *2021 Annual Report of Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah*

[22-042-01](#) - *2021 Annual Report of Emery Telephone d/b/a Emery Telcom*

[22-043-01](#) - *2021 Annual Report of Gunnison Telephone Company*

[22-046-01](#) - *2021 Annual Report of Manti Telephone Company*

[22-050-02](#) - 2021 Annual Report of Navajo Communications Company, Inc. dba Frontier Navajo Communications Company

[22-051-01](#) - 2021 Annual Report of Beehive Telephone Company, Inc.

[22-052-01](#) - 2021 Annual Report of South Central Utah Telephone Association, Inc.

[22-053-01](#) - 2021 Annual Report of UBTA-UBET Communications, Inc. d/b/a STRATA Networks

[22-054-01](#) - 2021 Annual Report of Union Telephone Company, Inc.

[22-2180-01](#) - 2021 Annual Report of All West Communications, Inc.

[22-2201-01](#) - 2021 Annual Report of Bear Lake Communications, Inc.

[22-2302-01](#) - 2021 Annual Report of Carbon/Emery Telcom, Inc.

[22-2303-01](#) - 2021 Annual Report of Hanksville Telcom, Inc.

[22-2419-01](#) - 2021 Annual Report of Direct Communications Cedar Valley, LLC

[22-576-01](#) - 2021 Annual Report of Skyline Telecom d/b/a CentraCom

### **CPCN Dockets**

[21-094-01](#) - Sprint Communications Company L.P.'s Request to Cancel Certificate to Provide Competitive Local Exchange and Interexchange Telecommunications Services

[21-2589-01](#) - Mobilitie Management, LLC's Request to Cancel Certificate of Public Convenience and Necessity and to Withdraw Tariffs

[21-2631-01](#) - Application of EarthGrid PBC for a Certificate of Public Convenience and Necessity to Provide Resold and Facilities-Based Public Telecommunications Services within the State of Utah

[22-2632-01](#) - Application of Draupnir Infrastructure Group, LLC for a Certificate of Public Convenience and Necessity to Provide Facilities-Based and Resold Local Exchange, Access, and Interexchange Telecommunications Services in the State of Utah

[22-2634-01](#) - Application of BIF IV Intrepid OpCo LLC for a Certificate of Public Convenience and Necessity to Provide Facilities-Based Public Telecommunications Services within the State of Utah

### **ETC Dockets**

[10-2521-01](#) - Virgin Mobile USA, L.P. Petition for Limited Designation as an Eligible Telecommunications Carrier

[16-2590-01](#) - Application of Boomerang Wireless, LLC d/b/a enTouch Wireless for Designation as a Federal Eligible Telecommunications Carrier in the State of Utah for the Limited Purpose of Offering

*Wireless Lifeline Service to Qualified Households (Low Income Only)*

[18-2610-01](#) - *Petition of Viasat Carrier Services, Inc. for Designation as an Eligible Telecommunications Carrier to Receive Connect America Fund Phase II Auction (Auction 903) Support for Voice and Broadband Services*

[19-2432-01](#) - *Petition of Global Connection Inc. of America d/b/a Stand Up Wireless to Amend its Designation as an Eligible Telecommunications Carrier in the State of Utah to Participate in the Utah Universal Service Fund*

[21-2526-01](#) - *Petition of i-wireless, LLC to Expand its Eligible Telecommunications Carrier Service Area*

[21-2597-01](#) - *Assist Wireless, LLC's Notice of Withdrawal of its Eligible Telecommunications Carrier Designation*

[21-2618-01](#) - *Petition of E Fiber Moab, LLC for Designation as an Eligible*

*Telecommunications Carrier in the State of Utah for the Purpose of Receiving Rural Digital Opportunity Fund and Lifeline Support*

[21-2619-01](#) - *Petition of E Fiber San Juan, LLC for Designation as an Eligible Telecommunications Carrier in the State of Utah for the Purpose of Receiving Rural Digital Opportunity Fund and Lifeline Support*

[21-2619-02](#) - *Petition of E Fiber San Juan, LLC for Declaratory Ruling or, in the Alternative, Petition for Designation as an Eligible Telecommunications Carrier on Tribal Locations in the State of Utah for the Purpose of Receiving Rural Digital Opportunity Fund and Lifeline Support*

[22-2635-01](#) - *Petition of AirVoice Wireless, LLC d/b/a AirTalk Wireless for Designation as an Eligible Telecommunications Carrier in the State of Utah and to Participate in the Utah Universal Service Fund*

### **ILEC and CLEC Reorganization Dockets**

[17-2494-01](#) - *Application of Bandwidth.com CLEC, LLC for Approval to Transfer Indirect Control*

[20-2548-01](#) - *Cincinnati Bell Inc. – Joint Application of Red Fiber Parent LLC, Cincinnati Bell Inc., and CBTS Technology Solutions LLC for Approval of a Transfer of Indirect Control of CBTS Technology Solutions LLC to Red Fiber Parent LLC*

[21-2245-01](#) - *Verizon Access Transmission Services – MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services' Notice of Name*

*Change to MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services*

[21-2341-01](#) - *ANPI Business, LLC – Notification Regarding the Proposed Transfer of Indirect Control of Onvoy, LLC, Broadvox-CLEC, LLC, ANPI Business, LLC, and Neutral Tandem-Utah, LLC to Sinch US Holding Inc.*

[21-2461-01](#) - *Notification of the Proposed Indirect Transfer of Control of Veracity Networks, LLC to FirstDigital Communications, LLC*

[21-2478-01](#) - *Neutral Tandem-Utah, LLC – Notification Regarding the Proposed Transfer of Indirect Control of Onvoy, LLC, Broadvox-CLEC, LLC, ANPI Business, LLC, and Neutral Tandem-Utah, LLC to Sinch US Holding Inc.*

[21-2515-01](#) - *Broadvox-CLEC, LLC – Notification Regarding the Proposed Transfer of Indirect Control of Onvoy, LLC, Broadvox-CLEC, LLC, ANPI Business, LLC, and Neutral Tandem-Utah, LLC to Sinch US Holding Inc.*

[21-2524-01](#) - *BCM One Group Holdings, Inc. – Notification of the Proposed Transfer of Control of Wholesale Carrier Services, Inc. to BCM One Group Holdings, Inc*

[21-2524-02](#) - *BCM One Group Holdings, Inc. – Application for Approval of Planned Intermediate Change of Control of BCM One, Inc., Wholesale Carrier Services, Inc., and BCM One Group Holdings, Inc.*

[21-2530-01](#) - *Notice of Indirect Change of Control of Mobilitie, LLC to BAI Communications US Holdings II, LLC*

[21-2545-01](#) - *Wholesale Carrier Services, Inc. – Notification of the Proposed Transfer of Control of Wholesale Carrier Services, Inc. to BCM One Group Holdings, Inc.*

[21-2545-02](#) - *Wholesale Carrier Services, Inc. – Application for Approval of Planned Intermediate Change of Control of BCM One, Inc., Wholesale Carrier Services, Inc., and BCM One Group Holdings, Inc.*

[21-2546-01](#) - *Onvoy, LLC – Notification Regarding the Proposed Transfer of Indirect Control of Onvoy, LLC, Broadvox-CLEC, LLC, ANPI Business, LLC, and Neutral Tandem-Utah, LLC to Sinch US Holding Inc.*

[21-2552-01](#) - *Peerless Network of Utah, LLC – Peerless Network of Utah, LLC and Airus, Inc. Subsidiaries of Peerless Network Holdings, Inc.'s Notice of Indirect Transfer of Control to OpenMarket, Inc.*

[21-2581-01](#) - *Joint Application of Clear Rate Holdings, Inc. and Clear Rate Communications, Inc. for Approval of a Transfer of Control of Clear Rate Communications, Inc. to Clear Rate Holdings, Inc.*

[21-2586-01](#) - *ExteNet Systems, Inc. – Joint Application of ExteNet Systems, Inc. and ExteNet Asset Entity, LLC for Approval to Transfer Customers and Certain Assets*

[21-2590-01](#) - *Boomerang Wireless, LLC's Notice of Transfer of Control*

[21-2623-01](#) - *Notification of Proposed Changes in Ownership of Arcadian Infracom 1, LLC*

[21-2628-02](#) - *ExteNet Asset Entity, LLC – Joint Application of ExteNet Systems, Inc. and ExteNet Asset Entity, LLC for Approval to Transfer Customers and Certain Assets*

[22-2413-01](#) - *BullsEye Telecom, Inc. – BullsEye Telecom, Inc. and Lingo Telecom, LLC f/k/a Matrix Telecom, LLC's Notice of Proposed Transfer of Control to Lingo Management, LLC, Lingo Communications, LLC, and B. Riley Principal Investments, LLC*

[22-2452-01](#) - *Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Startec d/b/a Lingo's Notice of Name Change to Lingo Telecom, LLC d/b/a Trinsic Communications d/b/a VarTec*

*Telecom d/b/a Excel Telecommunications  
d/b/a Startec d/b/a Lingo*

[22-2452-02](#) - Lingo Telecom, LLC f/k/a Matrix Telecom, LLC – BullsEye Telecom, Inc. and Lingo Telecom, LLC f/k/a Matrix Telecom, LLC's Notice of Proposed Transfer of Control to Lingo Management, LLC, Lingo Communications, LLC, and B. Riley Principal Investments, LLC

[22-2500-01](#) - ENA Healthcare Services, LLC – Notification Regarding the Proposed Transfer of Indirect Control of ENA Healthcare Services, LLC to Zayo Group, LLC

[22-2518-01](#) - Airus, Inc. – Peerless Network of Utah, LLC and Airus, Inc. Subsidiaries of Peerless Network Holdings, Inc.'s Notice of Indirect Transfer of Control to OpenMarket, Inc.

[22-2536-01](#) - Zayo Group, LLC – Notification Regarding the Proposed Transfer of Indirect Control of ENA Healthcare Services, LLC to Zayo Group, LLC

[22-2539-01](#) - GC Pivotal, LLC d/b/a Global Capacity's Notice of Indirect Transfer of Control to GTT Communications, Inc.

[22-2580-01](#) - Magna5 LLC's Notice of Name Change to RingSquared Telecom LLC

[22-2586-01](#) - ExteNet Systems, Inc.'s Notice of Conversion and Name Change to ExteNet Systems, LLC

[22-2600-01](#) - Joint Notice of Fusion Connect, Inc., Fusion Cloud Services, LLC, and the North Haven Entities of a Change in Control of Fusion Cloud Services, LLC

### **Interconnection Dockets**

[21-041-03](#) - Agreement for Local Interconnection between Citizens Telecommunications Company of Utah, d/b/a Frontier Communications of Utah, Emery Telecommunications & Video, Inc., E Fiber San Juan, LLC, and E Fiber Moab, LLC

[21-050-03](#) - Agreement for Local Interconnection between Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company, Emery Telecommunications & Video, Inc., E Fiber San Juan, LLC, and E Fiber Moab, LLC

[21-051-02](#) - Interconnection Agreement between Beehive Telephone Company, Inc.

and New Cingular Wireless PCS, LLC, and its Operating Affiliates d/b/a AT&T Mobility

[21-054-02](#) - Interconnection Agreement between Union Telephone Company, Inc. and AT&T Mobility

[22-049-02](#) - Interconnection Agreement between Qwest Corporation dba CenturyLink QC and dishNET Wireline LLC

[22-049-03](#) - Interconnection Agreement between Qwest Corporation dba CenturyLink QC and dishNET Wireline LLC

[22-049-04](#) - Interconnection Agreement between Qwest Corporation dba CenturyLink QC and Broadband Dynamics, LLC

[22-049-05](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Broadband Dynamics,  
LLC

[22-049-06](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Bandwidth.com CLEC,  
LLC

[22-049-07](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Bandwidth.com CLEC,  
LLC

[22-049-08](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and BCN Telecom, Inc.

[22-049-09](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and All West/Utah, Inc.

[22-049-10](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and All West/Utah, Inc.

[22-049-11](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and FirstDigital Telecom

[22-049-12](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and FirstDigital Telecom

[22-049-13](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and CenturyLink  
Communications LLC

[22-049-14](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Global Crossing Local  
Services, Inc.

[22-049-15](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Clear Rate  
Communications, Inc.

[22-049-16](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and InTTec, Inc.

[22-049-17](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and EnTelegent Solutions,  
Inc.

[22-049-18](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and BullsEye Telecom, Inc.

[22-049-19](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Comcast Digital  
Phone

[22-049-20](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Airus, Inc.

[22-049-21](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and MCImetro Access  
Transmission Services LLC

[22-049-22](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and MCImetro Access  
Transmission Services LLC

[22-049-23](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Intrado Safety  
Communications, Inc.

[22-049-24](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Intrado Safety  
Communications, Inc.

[22-049-25](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and ACN Communication  
Services, LLC

[22-049-26](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and ACN Communication  
Services, LLC

[22-049-27](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and ACN Communication  
Services, LLC

[22-049-28](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and WilTel  
Communications, LLC

[22-049-29](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Wide Voice, LLC

[22-049-30](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Wide Voice, LLC

[22-049-31](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Wide Voice, LLC

[22-049-32](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Veracity Networks,  
LLC (fka Veracity Communications, Inc.)

[22-049-33](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and RCLEC, Inc.

[22-049-34](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and RCLEC, Inc.

[22-049-35](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and RCLEC, Inc.

[22-049-36](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and ACN Communication  
Services, LLC

[22-049-37](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Spectrotel, Inc. dba  
OneTouch Communications dba Touch Base  
Communications

[22-049-38](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and XO Communications  
Services, LLC

[22-049-39](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and XO Communications  
Services, LLC

[22-049-40](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Quantum Shift  
Communications Inc. dba vCom Solutions

[22-049-41](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Quantum Shift  
Communications Inc. dba vCom Solutions

[22-049-42](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Teliax, Inc.

[22-049-43](#) - Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Teliax, Inc.

[22-049-44](#) - Interconnection Agreement  
between Qwest Corporation dba

*CenturyLink QC and Teleport  
Communications of America, LLC*

[22-049-45](#) - *Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Teleport  
Communications of America, LLC*

[22-049-46](#) - *Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Redline Phone Inc.*

[22-049-47](#) - *Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Redline Phone Inc.*

[22-049-48](#) - *Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Spok, Inc. (fka USA  
Mobility Wireless, Inc., fka Metrocall, Inc.)*

[22-049-49](#) - *Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and DISH Wireless LLC*

[22-049-50](#) - *Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Level 3  
Communications LLC*

[22-049-51](#) - *Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Level 3  
Communications LLC*

[22-049-52](#) - *Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Level 3 Telecom of  
Utah, LLC*

[22-049-53](#) - *Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and AT&T Corporation*

[22-049-54](#) - *Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and AT&T Corporation*

[22-049-55](#) - *Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Eschelon Telecom of  
Utah, Inc. dba Integra Telecom (fka Integra  
Telecom of Utah, Inc.)*

[22-049-56](#) - *Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Eschelon Telecom of  
Utah, Inc. dba Integra Telecom*

[22-049-57](#) - *Interconnection Agreement  
between Qwest Corporation dba  
CenturyLink QC and Electric Lightwave  
LLC (aka Integra Telecom)*

[22-049-58](#) - *Type 1 and Type 2 Paging  
Connection Service Agreement between  
Qwest Corporation dba CenturyLink QC  
and American Messaging Services, LLC*

[22-049-59](#) - *Type 1 and Type 2 Paging  
Connection Service Agreement between  
Qwest Corporation dba CenturyLink QC  
and American Messaging Services, LLC*

[22-050-01](#) - *Interconnection Agreement  
between Navajo Communications Company,  
Inc. d/b/a Frontier Navajo Communications  
Company and Teleport Communications  
America, LLC*

## **Complaint Dockets**

[21-049-09](#) - *Formal Complaint of John W. Holt and Karen Holt Bennion against CenturyLink*

## **Other Telecommunications Dockets**

[17-2590-01](#) - *Notice by Boomerang Wireless, LLC d/b/a enTouch Wireless Re: Updated Lifeline Plan Description*

[20-2609-01](#) - *Comment Four Corners, LLC's Request that the Public Service Commission of Utah Certify to the Federal Communications Commission and to the Universal Service Administrative Company that it is Certified to Receive Federal*

*Universal Service Funding for Calendar Year 2021*

[21-2249-01](#) - *McLeodUSA Telecommunications Services, LLC's Application for Waiver of Telecommunications Bond Requirement*

[22-049-01](#) - *2021 CenturyLink QC Monthly Performance Assurance Plan PID-PAP Reports*

## **Tariff and Price List Dockets**

[21-041-T03](#) - *Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah's Tariff Revisions to Change the Federal Lifeline Support Credit – Voice*

[21-049-P04](#) - *Qwest Corporation d/b/a CenturyLink QC – Exchange and Network Services Price List – This filing introduces Simply Unlimited Business, an optional service package available to business customers.*

[21-049-P05](#) - *Qwest Corporation d/b/a CenturyLink QC – Exchange and Network Services Price List – This filing introduces Simply Unlimited Phone for Residence, an optional enrollment plan available to residential customers.*

[21-049-P06](#) - *Qwest Corporation d/b/a CenturyLink QC – Exchange and Network Services Price List – This filing grandfather's Individual Line Residential Measured Service, Individual Line Business Message Rate Service, and Stand-By Line Service.*

[21-049-P07](#) - *Qwest Corporation d/b/a CenturyLink QC – Exchange and Network Services Price List – This filing standardizes the names of various services/features for consistency across all CenturyLink ILECs.*

[21-049-P08](#) - *Qwest Corporation d/b/a CenturyLink QC – Exchange and Network Services Price List – This filing increases the late payment charge which applies if the balance due for voice services is not paid in full by the payment due date.*

[21-050-T02](#) - *Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company's Tariff*

*Revisions to Introduce a Duplicate Bill Charge to Customers upon Request for Providing a Printed Copy of Current and/or Previous Months' Billing*

[21-050-T03](#) - Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company's Tariff Revisions to Change the Federal Lifeline Support Credit – Voice

[21-052-T02](#) - South Central Utah Telephone Association, Inc.'s Proposed Tariff Revisions

[21-053-T02](#) - UBTA-UBET Communications Inc.'s Proposed Tariff Revisions

[21-087-P04](#) - AT&T Corp. – Custom Network Services Price List – The purpose of this filing is to increase ABN Intrastate Rate Schedules 1 and 2 in the Custom Network Service Price List.

[21-087-P05](#) - AT&T Corp. – Access Services and Network Interconnection Services Price List – This filing revises the 8YY Access Charge Rates.

[21-087-P06](#) - AT&T Corp. – Custom Network Services Price List – The purpose of this filing is to introduce AT&T Business Long Distance in the Custom Network Service Price List.

[21-087-P07](#) - AT&T Corp. – Custom Network Services Price List – The purpose of this filing is to withdraw AT&T CustomNet and AT&T PRO WATS/Plan Q Service from the Custom Network Service Price List.

[21-087-P08](#) - AT&T Corp. – Custom Network Services Price List – The purpose of this filing is to withdraw AT&T 800 Plan

*K Service from the Custom Network Service Price List.*

[21-087-P09](#) - AT&T Corp. – Local Exchange Services Price List – The purpose of this filing is to grandfather AT&T Business Local Exchange Service Lines and Trunks associated with AT&T Business Network Service.

[21-2180-T02](#) - All West Communications, Inc.'s Proposed Tariff Revisions

[21-2202-P02](#) - Electric Lightwave, LLC d/b/a Allstream (f/k/a Integra Telecom) – This filing revises the 8YY Access Charge Rates.

[21-2202-P03](#) - Electric Lightwave, LLC d/b/a Allstream – This filing introduces Allstream's Station Level 911 Service and increases the Third Party Pass Through Charge for resale Basic Business Lines.

[21-2204-P03](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group – This filing proposes the first step in implementing the 8YY Access Service reductions.

[21-2204-P04](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group – Interexchange Telecommunications Service – This filing introduces Simply Unlimited Business, an optional service package to business customers.

[21-2204-P05](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group – Interexchange Telecommunications Service – This filing proposes various administrative changes for optional business calling plans.

[21-2204-P06](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group – Interexchange

*Telecommunications Service – This filing introduces Simply Unlimited Phone for Residence, an optional enrollment plan available to residential customers.*

[21-2204-P07](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group – Interexchange Telecommunications Service – This filing proposes to delete all remaining Calling Card and Travel Services.

[21-2266-P01](#) - Level 3 Communications, LLC – This filing proposes the first step in implementing the 8YY Access Service reductions.

[21-2419-T02](#) - Direct Communications Cedar Valley, LLC’s Proposed Tariff Revisions

[21-2452-P02](#) - Matrix Telecom, LLC – This filing revises the 8YY Access Charge Rates.

[21-2457-P02](#) - Metropolitan Telecommunications of Utah, Inc. d/b/a MetTel – This filing increases rates for MetPak Plus Bundled Service Plan in the Qwest Territory.

[21-2461-P01](#) - Veracity Networks, LLC – This filing revises Section 4.2.1, Local Switching.

[21-2478-P01](#) - Neutral Tandem-Utah, LLC – This filing revises the 8YY Access Charge rates.

[21-2546-P01](#) - Onvoy, LLC – This filing revises the 8YY Access Charge rates.

[21-2546-P02](#) - Onvoy, LLC – This filing introduces Company service to business customers in service areas of Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah and

*Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company.*

[21-2558-P01](#) - Teleport Communications America, LLC – Access and Interconnection Services Price List – This filing revises the 8YY Access Charge Rates.

[21-2558-P02](#) - Teleport Communications America, LLC – Local Exchange Services Price List – This filing proposes to grandfather PrimePath Service.

[21-2617-P03](#) - Intrado Communications, LLC – This filing revises the 8YY Access Charge Rates.

[21-2618-T01](#) - E Fiber Moab, LLC’s Original New Local Tariff

[21-2619-T01](#) - E Fiber San Juan, LLC’s Original New Local Tariff

[22-040-T01](#) - Central Utah Telephone, Inc.’s Proposed Tariff Revisions

[22-041-T01](#) - Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah’s Tariff Revisions to Increase the Convenience Fee, per Occurrence Nonrecurring Charge

[22-041-T02](#) - Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah’s Tariff Revisions to the 8YY Access Charge Rates

[22-042-T01](#) - Emery Telephone d/b/a Emery Telcom’s Proposed Intrastate Access Tariff Revisions

[22-046-T01](#) - Manti Telephone Company’s Proposed Tariff Revisions

[22-049-P01](#) - Qwest Corporation d/b/a CenturyLink QC – Exchange and Network Services Price List – This filing increases monthly rates for flat rated, Message Rate and measured access lines, custom calling services, and multiple packaged services. In addition, this filing removes several services that have no current customers. This filing also reduces EAS rates in certain exchanges.

[22-049-P02](#) - Qwest Corporation d/b/a CenturyLink QC – Exchange and Network Services Price List – This filing proposes to increase the monthly rate for the Non-Listed and Non-Published Numbers by \$1.00.

[22-049-P03](#) - Qwest Corporation d/b/a CenturyLink QC – Exchange and Network Services Price List – This filing updates the terms for grandfathered bundles and packages.

[22-049-P04](#) - Qwest Corporation d/b/a CenturyLink QC – Exchange and Network Services Price List – This filing increases the late payment charge which applies if the balance due for voice services is not paid in full by the payment due date.

[22-049-P05](#) - Qwest Corporation d/b/a CenturyLink QC – Exchange and Network Services Price List – This filing decreases the Facility Relocation Cost Recovery Fee.

[22-049-T01](#) - Qwest Corporation d/b/a CenturyLink QC's Proposed Tariff Revisions

[22-050-T01](#) - Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company's Tariff Revisions to Increase the Convenience Fee, per Occurrence Nonrecurring Charge

[22-052-T01](#) - South Central Utah Telephone Association, Inc.'s Proposed Tariff Revisions

[22-053-T01](#) - UBTA-UBET Communications Inc.'s Proposed Tariff Revisions

[22-054-T01](#) - Union Telephone Company, Inc.'s Proposed Tariff Revisions

[22-087-P01](#) - AT&T Corp. – Custom Network Services Price List – The purpose of this filing is to increase rates for AT&T Business Network (ABN) Rate Schedules 1 and 2.

[22-095-P01](#) - MCImetro Access Transmission Services LLC – This filing revises the terms and conditions to discontinue the provision of Local Line, Single Line, and Business Line analog-type services to its existing business customers on or after April 30, 2022.

[22-095-P02](#) - MCIMetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services – This filing reduces the Originating Access Rate pursuant to Federal Communications Commission 8YY Charge Reform Order (FCC 20-143).

[22-576-T01](#) - Skyline Telecom's Proposed Tariff Revisions

[22-2180-T01](#) - All West Communications, Inc.'s Proposed Tariff Revisions

[22-2201-T01](#) - Bear Lake Communications, Inc.'s Proposed Tariff Revisions

[22-2202-P01](#) - Electric Lightwave, LLC d/b/a Allstream – This filing revises the Third Party Pass Through Charge to allow for flexibility in implementing the changes as they occur, and any increases of this

*charge will consist only of a pass-through of the ILEC Increase.*

[22-2202-P02](#) - Electric Lightwave, LLC dba Allstream – *This filing increases the rates and adds a month-to-month rate for Business Lines, increases rates for Broadband Bundles, and increases rates for Toll Free Service.*

[22-2204-P01](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group – *Interexchange Telecommunications Service – This filing is grandfathering several residential long distance plans: All America Plan Service, Option T, Easy Talk 50, CenturyLink Easy Talk, Simple 800, and Home Phone II Unlimited.*

[22-2204-P02](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group – *Local Exchange Services – This filing adds language allowing the Company to provide customers with resold services at rates provided by the underlying facilities-based provider.*

[22-2204-P03](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group – *Interexchange Telecommunications Service – This filing introduces a new rate structure for CenturyLink Total Advantage Service for renewal of term agreements and new subscribers only.*

[22-2208-P01](#) - XO Communications Services, LLC – *This filing changes 800 Data Base Access Service Query rates as well as corrects XO's FCC tariff reference.*

[22-2301-P01](#) - SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance – *The purpose of this filing is to*

*increase the Business Default Plan for Hierarchical Billing rates.*

[22-2301-P02](#) - SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance – *The purpose of this filing is to increase monthly out-of-term rates for High Volume Calling.*

[22-2302-T01](#) - Carbon/Emery Telcom, Inc. 's *Proposed Intrastate Access Tariff Revisions*

[22-2303-T01](#) - Hanksville Telcom, Inc. 's *Proposed Intrastate Access Tariff Revisions*

[22-2351-P01](#) - Level 3 Telecom of Utah, LLC – *Local Exchange Services Price List – This filing grandfathers Converged Voice Services.*

[22-2414-P01](#) - Granite Telecommunications, LLC's 2022 FCC 8YY Access Reform/47 C.F.R. §51.911 Toll Free Access Rate Compliance Notice.

[22-2419-T01](#) - Direct Communications Cedar Valley, LLC's *Proposed Tariff Revisions*

[22-2450-P01](#) - Preferred Long Distance, Inc. dba Telplex Communications dba Telplex – *With this submission, Telplex introduces new service fees, increases the local exchange monthly recurring charge, return check fee charge, and charges for certain custom calling features and directory services following underlying carrier rate increases. Further, Telplex deletes a local service plan for which there are no subscribers.*

[22-2452-P01](#) - Matrix Telecom, LLC – *This filing revises rates for selected Lingo Legacy services and introduces service options for new customers.*

[22-2452-P02](#) - Matrix Telecom, LLC – The purpose of this filing is to reflect the name change.

[22-2452-P03](#) - Lingo Telecom, LLC d/b/a Lingo – This filing increases rates for selected legacy Lingo business and residential services.

[22-2457-P01](#) - Metropolitan Telecommunications of Utah, Inc. d/b/a MetTel – This filing adjusts rates for Lines, Trunks, DID features, Features, Listings, ISDN Digital, and Centrex Services in the CenturyLink Qwest Territory.

[22-2457-P02](#) - Metropolitan Telecommunications of Utah, Inc. d/b/a MetTel – This filing increases rates for MetPak Plus Bundled Service Plan in the Qwest Territory.

[22-2509-P01](#) - dishNET Wireline LLC's 2022 FCC 8YY Access Reform/47 C.F.R. §51.911 Toll Free Access Rate Compliance Notice

[22-2552-P01](#) - Peerless Network of Utah, LLC – This filing changes the intrastate 8YY query rate.

[22-2581-P01](#) - Clear Rate Communications, LLC – Local Exchange Telephone Services Price List – This filing reflects the name change.

[22-2618-T01](#) - E Fiber Moab, LLC's Proposed Intrastate Access Tariff Revisions

[22-2619-T01](#) - E Fiber San Juan, LLC's Proposed Intrastate Access Tariff Revisions

# Telecommunications Companies

## ILECs

**Albion Telephone Company, Inc.  
dba ATC Communications**

225 West North Street

Albion, ID 83311

Tel: (208) 673-5335

Fax: (208) 673-6200

**All West Communications, Inc.**

50 West 100 North

Kamas, UT 84036-0588

Tel: (435) 783-4361

Toll Free: (888) 292-1414

Fax: (435) 783-4928

Web: [www.allwest.com](http://www.allwest.com)

**Bear Lake Communications  
dba CentraCom Interactive**

35 South State Street

Fairview, UT 84629

Tel: (435) 427-3331

Toll Free: (800) 427-8449

Fax: (435) 427-3200

Web: [www.centracom.com](http://www.centracom.com)

**Beehive Telephone Company, Inc.  
dba Beehive Broadband**

2000 East Sunset Road

Lake Point, UT 84074

Tel: (435) 837-6000

Toll Free: (800) 629-9993

Fax: (435) 837-6109

**Carbon - Emery Telcom Inc.**

455 East SR 29

Orangeville, UT 84537

Tel: (435) 748-2223

Fax: (435) 748-5001

Web: [www.emerytelcom.com](http://www.emerytelcom.com)

**Central Utah Telephone  
dba CentraCom Interactive**

35 South State Street

Fairview, UT 84629

Tel: (435) 427-3331

Toll Free: (800) 427-8449

Fax: (435) 427-3200

Web: [www.centracom.com](http://www.centracom.com)

**CenturyTel of Eagle, Inc.  
dba CenturyLink**

100 CenturyLink Drive

Monroe, LA 71203

Tel: (318) 388-9081

Toll Free: (800) 562-3956

Fax: (318) 340-5244

Web: [www.centurytel.com](http://www.centurytel.com)

**Citizens Telecommunications Company of Utah,  
Inc.**

100 CTE Drive

Dallas, PA 18612

Tel: (570) 631-5003

Fax: (570) 631-8026

Web: [www.frontier.com](http://www.frontier.com)

**Direct Communications Cedar Valley, LLC**

150 South Main

Rockland, ID 83271

Tel: (801) 789-2800

Fax: (801) 789-8119

**Emery Telephone  
dba/ Emery Telcom**  
455 East SR 29  
Orangeville, UT 84537-0550  
Tel: (435) 748-2223  
Fax: (435) 748-5001  
Web: [www.emerytelcom.net](http://www.emerytelcom.net)

**Farmers Telephone Company, Inc.**  
26077 Highway 666  
Pleasant View, CO 81331  
Tel: (970) 562-4211  
Toll Free: (877) 828-8656  
Fax: (970) 562-4214  
Web: [www.farmerstelcom.com](http://www.farmerstelcom.com)

**Gunnison Telephone Company**  
29 South Main Street  
Gunnison, UT 84634  
Tel: (435) 528-7236  
Fax: (435) 528-5558  
Web: [www.gtelo.net](http://www.gtelo.net)

**Hanksville Telcom, Inc.**  
455 East SR 29  
Orangeville, UT 84537  
Tel: (435) 748-2223  
Fax: (435) 748-5222  
Web: [www.emerytelcom.net](http://www.emerytelcom.net)

**Manti Telephone Company**  
40 West Union Street  
Manti, UT 84642  
Tel: (435) 835-3391  
Fax: (435) 835-0008  
Web: [www.mantitel.com](http://www.mantitel.com)

**Navajo Communications Company, Inc. (UTAH)  
dba Frontier Navajo Communications Company**  
1800 41st Street  
Everett, WA 98201  
Tel: (425) 261-5855  
Toll Free: (888) 340-9545

Fax: (425) 258-9597  
Web: [www.frontier.com](http://www.frontier.com)

**Qwest Communications, QC  
dba CenturyLink QC**  
1801 California Street, Third Floor  
Denver, CO 80202  
Tel: (801) 237-7200  
Toll Free: (888) 642-9996  
Web: [www.centurylink.com](http://www.centurylink.com)

**Skyline Telecom  
dba CentraCom Interactive**  
35 South State Street  
Fairview, UT 84629  
Tel: (435) 427-3331  
Toll Free: (800) 427-8449  
Fax: (435) 427-3200  
Web: [www.centracom.com](http://www.centracom.com)

**South Central Utah Telephone Association, Inc.  
dba South Central Communications**  
45 North 100 West  
Escalante, UT 84726  
Tel: (435) 826-0225  
Fax: (435) 826-0826  
Web: [www.socen.com](http://www.socen.com)

**UBTA-UBET Communications, Inc.  
dba UBTA Communications, Strata Networks**  
211 East 200 North  
Roosevelt, UT 84066  
Tel: (435) 622-5007  
Fax: (435) 646-2000  
Web: [www.ubtanet.com](http://www.ubtanet.com)

**Union Telephone Company**  
850 North Highway 414  
Mountain View, WY 82939  
Tel: (307) 782-6131  
Toll Free: (800) 646-2355  
Fax: (307) 782-6913  
Web: [www.union-tel.com](http://www.union-tel.com)

## **CLECs**

### **Access One, Inc.**

820 West Jackson Blvd., 6th Floor  
Chicago, IL 60607  
Tel: (269) 381-8888  
Toll-Free: (800) 804-8333  
Fax: (312) 441-1010  
Web: [www.accessoneinc.com](http://www.accessoneinc.com)

### **ACN Communications Services, Inc.**

1000 Progress Place  
Concord, NC 28025-2449  
Tel: (704) 260-3000  
Toll-Free: (877) 226-1010  
Fax: (704) 260-3625  
Web: [www.acninc.com](http://www.acninc.com)

### **Affinity Network Incorporated**

250 Pilot Road, Ste. 250  
Las Vegas, NV 89119  
Tel: (407) 260-1011  
Fax: (407) 260-1033  
Web: [www.affinitynetworkinc.com](http://www.affinitynetworkinc.com)

### **Airespring, Inc.**

7800 Woodley Ave  
Van Nuys, CA 91406  
Tel: (818) 786-8990  
Toll-Free: (888) 389-2899  
Fax: (818) 786-9225  
Web: [www.airespring.com](http://www.airespring.com)

### **Airus, Inc.**

#### **f/k/a IntelPeer, Inc.**

840 S. Canal Street, 7<sup>th</sup> Floor  
Chicago, IL 60607  
Tel: (312) 506-0920  
Toll-Free: (888) 380-2721  
Fax: (312) 506-0931  
Web: [www.intelepeer.com](http://www.intelepeer.com)

### **All West Utah, Inc.**

**dba All West World Connect**  
50 West 100 North  
Kamas, UT 84036-0588

Tel: (435) 783-4361  
Toll-Free: (888) 292-1414  
Fax: (435) 783-4928  
Web: [www.allwest.net](http://www.allwest.net)

### **ANPI Business, LLC**

550 West Adams Street, Ste. 900  
Chicago, IL 60661  
Tel: (866) 629-8200  
Toll-Free: (888) 217-6323  
Web: [www.voyant.com](http://www.voyant.com)

### **Arcadian Infracom, Inc.**

4579 Laclede Ave., Ste. 341  
St. Louis, MO 63108  
Tel: (314) 792-4307  
Web: <https://arcadianinfra.com>

### **Arcadian Infracom 1, LLC**

4579 Laclede Ave., Ste. 341  
St. Louis, MO 63108  
Tel: (314) 792-4307  
Web: <https://arcadianinfra.com>

### **AT&T Corp.**

One AT&T Way, Room 3B110C  
Bedminster, NJ 07921  
Tel: (908) 234-7386  
Fax: (908) 532-1808  
Web: [www.att.com](http://www.att.com)

### **Bandwidth.com CLEC, LLC**

900 Main Campus Drive, Ste. 500  
Raleigh, NC 27606  
Tel: (913) 439-3571  
Toll-Free: (855) 513-9666  
Fax: (919) 238-9903  
Web: [www.bandwidthclec.com](http://www.bandwidthclec.com)

### **BCM One, Inc.**

295 Madison, 5<sup>th</sup> Floor  
New York, NY 10017  
Toll-Free: (888) 543-2000

Fax: (212) 843-0457  
Web: [www.bcmone.com](http://www.bcmone.com)

**BCN Telecom, Inc.**

5320 Holiday Terrace, Suite 4  
Kalamazoo, MI 49009  
Tel: (908) 470-4700  
Fax: (908) 470-4707  
Web: [www.bcntele.com](http://www.bcntele.com)

**BIF IV Intrepid OpCo LLC**

250 Vesey Street  
Brookfield Place, 15<sup>th</sup> Floor  
New York NY 10281-1023  
Tel: (212) 417-7000  
Fax: (801) 536-6111  
Web: [www.intrepidfiber.com](http://www.intrepidfiber.com)

**Blackfoot Communications, Inc.  
dba Blackfoot**

1221 North Russell Street  
Missoula, MT 59808  
Tel: (406) 541-5000  
Toll-Free: (866) 541-5000  
Fax: (406) 532-1999  
Web: [www.blackfoot.com](http://www.blackfoot.com)

**Bresnan Broadband of Utah, LLC**

12405 Powerscourt Drive  
St. Louis, MO 63131  
Tel: (314) 965-0555  
Toll-Free: (866) 207-3663  
Fax: (314) 288-3555

**Broadband Dynamics, LLC**

8757 East Via De Commercio, 1st Floor  
Scottsdale, AZ 85258  
Tel: (480) 941-0444  
Toll-Free: (800) 277-1580  
Fax: (480) 941-1143  
Web: [www.broadbanddynamics.net](http://www.broadbanddynamics.net)

**Broadview Networks, Inc.**

1018 West 9th Avenue  
King of Prussia, PA 19406  
Tel: (610) 755-4446

Toll-Free: (800) 276-2384  
Fax: (347) 287-0845  
Web: [www.broadviewnet.com](http://www.broadviewnet.com)

**Broadvox-CLEC, LLC**

75 Erieview Plaza, Suite 400  
Cleveland, OH 44114  
Toll-Free: (844) 276-2386  
Fax: (312) 346-2601  
Web: [www.inteliquent.com](http://www.inteliquent.com)

**BT Communications Sales, LLC  
a/k/a Concert Communications Sales,  
LLC**

11440 Commerce Park Drive, Ste. 1000  
Reston, VA 20191  
Tel: (703) 755-6733  
Toll-Free: (866) 221-8623  
Fax: (703) 755-6740  
Web: [www.btna.com](http://www.btna.com)

**BullsEye Telecom, Inc.**

25925 Telegraph Road, Ste. 210  
Southfield, MI 48033  
Tel: (248) 784-2500  
Toll-Free: (877) 638-2855  
Fax: (248) 784-2501  
Web: [www.bullseyetelecom.com](http://www.bullseyetelecom.com)

**CBTS Technology Solutions, Inc.**

221 East Fourth Street, Ste. 103-1290  
Cincinnati, OH 45202  
Tel: (513) 397-7772

**Central Telcom Services, LLC**

**dba CentraCom Interactive**  
35 South State Street  
Fairview, UT 84629  
Tel: (435) 427-3331  
Toll-Free: (800) 427-8449  
Fax: (435) 427-3200  
Web: [www.cutel.com](http://www.cutel.com)

**Citizens Telecommunications Company  
of Utah**

**dba Frontier Communications of Utah**

1800 41st Street  
Everett, WA 98201  
Tel: (425) 261-5855  
Toll-Free: (888) 340-9545  
Fax: (425) 258-9597  
Web: [www.frontier.com](http://www.frontier.com)

**Clear Rate Communications, Inc.**  
55 W Old Woodward Ave., Suite 600  
Birmingham, MI 48009  
Tel: (248) 556-4500  
Toll-Free: (877) 877-4799  
Fax: (248) 556-4501  
Web: [www.clearrate.com](http://www.clearrate.com)

**Comcast Phone of Utah, LLC**  
200 Cresson Blvd  
Phoenixville, PA 19460  
Tel: (215) 286-8667  
Toll-Free: (800) 288-2085  
Fax: (215) 286-8414  
Web: [www.comcast.com](http://www.comcast.com)

**Comtech21, LLC**  
One Barnes Park South  
Wallingford, CT 06492  
Tel: (203) 679-7000  
Fax: (203) 679-7387

**Crexendo Business Solutions, Inc.**  
1615 South 52nd Street  
Tempe, AZ 85281  
Tel: (602) 903-7271  
Web: [www.crexendo.com](http://www.crexendo.com)

**Crown Castle Fiber, LLC**  
2000 Corporate Drive  
Canonsburg, PA 15317  
Tel: (724) 416-2000  
Toll-Free: (888) 583-4237  
Fax: (724) 416-2130  
Web: [www.fiber.crowncastle.com](http://www.fiber.crowncastle.com)

**dishNet Wireline, LLC**  
**f/k/a Liberty-Bell Telecom, LLC**  
9601 S Meridian Blvd

Englewood, CO 80112-5905  
Tel: (303) 831-1977  
Toll-Free: (866) 664-2355  
Fax: (303) 831-1988  
Web: <http://bundles.dish.com>

**E Fiber Moab, LLC**  
429 East State Road 29  
Orangeville, UT 84537  
Tel: (435) 748-2223  
Toll-Free: (888) 749-1090

**E Fiber San Juan, LLC**  
429 East State Road 29  
Orangeville, UT 84537  
Tel: (435) 748-2223  
Toll-Free: (888) 749-1090

**EarthGrid PBC**  
1 W Barrett Avenue, Suite 5  
Richmond, CA 94801  
Tel: (833) 327-8441  
Toll-Free: (833) 327-8441  
Web: [www.earthgrid.io](http://www.earthgrid.io)

**Easton Telecom Services, LLC**  
Summit II Unit A, 3046 Brecksville Road  
Richfield, OH 44286  
Tel: (330) 659-6700  
Toll-Free: (800) 222-8122  
Fax: (330) 659-9379  
Web: [www.eastontele.com](http://www.eastontele.com)

**Electric Lightwave, LLC**  
18110 SE 34<sup>th</sup> St Bldg #1 Ste 100  
Vancouver, WA 98683-9418  
Tel: (801) 746-2000  
Toll-Free: (888) 746-2150  
Fax: (801) 505-4200  
Web: [www.integratelecom.com](http://www.integratelecom.com)

**Emery Telecommunications & Video, Inc.**  
P.O. Box 629  
Orangeville, UT 84537-0550  
Tel: (435) 748-2223

Fax: (435) 748-5001  
Web: [www.etv.net](http://www.etv.net)

**ENA Healthcare Services, LLC**  
618 Grassmere Park Ste 12  
Nashville, TN 37211  
Tel: (615) 314-6000  
Web: [www.ena.com](http://www.ena.com)

**EnTelegent Solutions, Inc.**  
3800 Warrenville Road, Suite 310  
Charlotte, NC 28273  
Tel: (704) 323-7488  
Toll-Free: (800) 975-7192  
Fax: (704) 504-5868  
Web: [www.entelegent.com](http://www.entelegent.com)

**Eschelon Telecom of Utah, Inc.  
dba Integra Telecom**  
18110 SE 34<sup>th</sup> St Bldg #1 Ste 100  
Vancouver, WA 98683-9418  
Tel: (801) 746-2000  
Toll-Free: (888) 746-2159  
Fax: (801) 505-4200  
Web: [www.eschelon.com](http://www.eschelon.com)

**ExteNet Systems, LLC**  
3030 Warrenville Road, Ste. 340  
Lisle, IL 60532  
Tel: (630) 505-3800  
Fax: (630) 577-1365  
Web: [www.extenetsystems.com](http://www.extenetsystems.com)

**FirstDigital Telecom, LLC**  
90 South 400 West, Ste. M-100  
Salt Lake City, UT 84101  
Tel: (801) 456-1000  
Toll-Free: (800) 540-9789  
Fax: (801) 456-1010  
Web: [www.firstdigital.com](http://www.firstdigital.com)

**France Telecom Corporate Solutions, LLC**  
13775 McLearen Road, Mail Stop 1100  
CopperMine Commons Bldg. #2, Ste. 425

Oak Hill, VA 20171-3212  
Tel: (703) 375-7323  
Toll-Free: (866) 280-3726  
Fax: (703) 925-4712

**Frontier Communications of America, Inc.**  
100 CTE Drive  
Dallas, PA 18612  
Tel: (570) 631-5003  
Fax: (570) 631-8026

**Fusion Cloud Services, LLC**  
210 Interstate North Parkway Ste 300  
Atlanta, GA 30339  
Tel: (678) 424-2400  
Toll-Free: (866) 424-5100  
Fax: (678) 424-2501  
Web: [www.fusionconnect.com](http://www.fusionconnect.com)

**GC Pivotal, LLC**  
180 North Lasalle, Ste 2430  
Chicago, IL 60606  
Tel: (312) 673-2400  
Toll-Free: (866) 226-4244  
Fax: (312) 673-2422

**Global Connection, Inc. of America**  
5555 Oakbrook Parkway, Ste. 620  
Norcross, GA 30093  
Tel: (678) 741-6200  
Toll-Free: (877) 511-3009  
Fax: (678) 458-6773

**Global Crossing Local Services, Inc.**  
100 Centurylink Drive, Room: 2NW768  
Monroe, LA 71203  
Tel: (720) 888-1000  
Toll-Free: (877) 453-8353  
Fax: (720) 225-5877  
Web: [www.globalcrossing.com](http://www.globalcrossing.com)

**Granite Telecommunications, LLC**  
100 Newport Avenue Extension  
Quincy, MA 02171  
Tel: (866) 847-1500

Fax: (866) 847-5500  
Web: [www.granitenet.com](http://www.granitenet.com)

**Greenfly Networks, Inc.**  
**dba Clearfly Communications**  
222 North 32<sup>nd</sup> Street, Ste 904  
San Francisco, CA 94107  
Tel: (406) 580-4530  
Toll-Free: (866) 652-7520  
Fax: (406) 869-4614  
Web: [www.clearfly.net](http://www.clearfly.net)

**Hudson Fiber Network, Inc.**  
3030 Warreville Rd., Ste. 340  
Lisle, IL 60532  
Tel: (630) 505-3800  
Toll-Free: (888) 436-3690  
Web: [www.extenetsystem.com](http://www.extenetsystem.com)

**IDT America Corp.**  
520 Broad Street, 17th Floor  
Newark, NJ 07102  
Tel: (973) 428-4854  
Toll-Free: (800) 888-9126  
Fax: (973) 438-1455

**Impact Telecom, Inc.**  
9250 East Costilla Ave, Ste. 400  
Greenwood Village, CO 80112  
Tel: (303) 779-5700  
Toll-Free: (866) 557-8919  
Fax: (303) 779-0500

**inCONTACT, Inc.**  
**dba United Carrier Networks**  
1420 Spring Hill Road, Ste 400  
McLean, VA 22102  
Tel: (866) 541-0000  
Toll-Free: (800) 669-3319  
Fax: (866) 800-0007  
Web: [www.inContact.com](http://www.inContact.com)

**iNetworks Group, Inc.**  
125 South Wacker Drive, Ste. 2510  
Chicago, IL 60606  
Tel: (312) 212-0822

Toll-Free: (866) 409-2826  
Fax: (312) 422-9201  
Web: [www.inetworksgroup.com](http://www.inetworksgroup.com)

**Integra Telecom of Utah, Inc.**  
18110 SE 34th Street, Bldg. One, Ste. 100  
Vancouver, WA 98683  
Tel: (360) 558-6900  
Toll-Free: (866) 468-3472  
Web: [www.integratelecom.com](http://www.integratelecom.com)

**InTTec, Inc.**  
1001 South Douglas Highway, Ste. 201  
Gillette, WY 82717-2799  
Tel: (307) 685-5536  
Toll-Free: (888) 682-1884  
Fax: (307) 682-2519  
Web: [www.inttec.biz](http://www.inttec.biz)

**Ionex Communications North, Inc.**  
**dba Birch Communications**  
2300 Main Street, Ste. 340  
Kansas City, MO 64108  
Tel: (816) 300-3000  
Toll-Free: (888) 772-4724  
Fax: (816) 300-3350  
Web: [www.birch.com](http://www.birch.com)

**IPDataStream, LLC**  
4000 SE International Way, Ste. F204  
Milwaukie, OR 97222  
Tel: (503) 205-4767  
Toll-Free: (877) 255-4767  
Fax: (866) 912-4768  
Web: [www.ipdatastream.com](http://www.ipdatastream.com)

**Level 3 Communications, LLC**  
100 Centurylink Drive, Room: 2NW768  
Monroe, LA 71203  
Tel: (720) 888-1000  
Toll-Free: (877) 453-8353  
Fax: (720) 225-5877  
Web: [www.level3.com](http://www.level3.com)

**Level 3 Telecom of Utah, LLC**  
100 Centurylink Drive, Room: 2NW768

Monroe, LA 71203  
Tel: (720) 888-1000  
Toll-Free: (877) 453-8353  
Fax: (720) 255-5877  
Web: [www.level3.com](http://www.level3.com)

**Local Access, LLC**  
11442 Lake Butler Boulevard  
Windermere, FL 34786  
Toll-Free: (866) 841-7898  
Fax: (888) 315-4278  
Web: [www.localaccessllc.com](http://www.localaccessllc.com)

**Matrix Telecom, LLC**  
**dba Matrix Business Technologies**  
**dba Excel Telecommunications**  
**dba Trinsic Communications**  
**dba Vartec Telecom**  
**dba Lingo**  
433 East Las Colinas Blvd., Ste. 500  
Irving, TX 75039  
Tel: (972) 910-1900  
Toll-Free: (888) 411-0111  
Fax: (866) 418-9750  
Web: [www.impacttelecom.com](http://www.impacttelecom.com)

**MCI Communications Services, Inc.**  
**dba Verizon Business Services**  
5055 North Point Parkway, 2nd Floor  
Alpharetta, GA 30022  
Tel: (678) 259-1749  
Toll-Free: (888) 605-0469  
Fax: (800) 854-7960  
Web: [www.verizon.com](http://www.verizon.com)

**MCImetro Access Transmission Services**  
**LLC dba Verizon Access Transmission**  
**Services**  
5055 North Point Parkway, 2nd Floor  
Alpharetta, GA 30022  
Tel: (678) 259-1749  
Toll-Free: (888) 605-0469  
Fax: (800) 854-7960  
Web: [www.mci.com](http://www.mci.com)

**McLeodUSA Telecommunications**  
**Services, LLC**  
4001 N. Rodney Parham Rd.  
Little Rock, AR 72212  
Tel: (501) 748-7000  
Toll-Free: (800) 347-1991  
Web: [www.windstream.com](http://www.windstream.com)

**Metropolitan Telecommunications of**  
**Utah, Inc. dba MetTel**  
55 Water Street, 31st Floor  
New York, NY 10041  
Tel: (212) 607-2004  
Toll-Free: (800) 876-9823  
Fax: (212) 635-5074  
Web: [www.mettelagents.com](http://www.mettelagents.com)

**Motorola Solutions Connectivity, Inc.**  
42505 Rio Nedo  
Temecula, CA 92590  
Tel: (951) 719-2120  
Toll-Free: (800) 491-1734  
Fax: (951) 296-2727  
Web: [www.motorolasolutions.com](http://www.motorolasolutions.com)

**Neighborhood Networks, Inc.**  
P.O. Box 970968  
Orem, UT 84097  
Tel: (801) 609-7900  
Toll-Free: (844) 889-6641  
Fax: (801) 852-0228  
Web: [www.neighborhoodnetworks.com](http://www.neighborhoodnetworks.com)

**Net Talk.com, Inc.**  
1100 NW 163rd Drive  
North Miami, FL 33169  
Tel: (305) 621-1200  
Fax: (305) 621-1201  
Web: [www.nettalk.com](http://www.nettalk.com)

**Neutral Tandem-Utah, LLC**  
550 West Adams Street, Ste. 900  
Chicago, IL 60661  
Tel: (312) 384-8000  
Toll-Free: (866) 388-7251

Fax: (312) 346-3276  
Web: [www.neutraltandem.com](http://www.neutraltandem.com)

**New Horizons Communications Corp.**  
200 Baker Avenue, Ste 300  
Concord, MA 01742  
Tel: (339) 222-7518

**NextGen Communications, Inc.**  
275 West Street, Ste. 400  
Annapolis, MD 21401  
Tel: (410) 349-7097  
Toll-Free: (800) 959-3749  
Fax: (410) 295-1884  
Web: [www.telecomsys.net](http://www.telecomsys.net)

**North County Communications Corp.**  
3802 Rosecrans Street, Ste. 485  
San Diego, CA 92110  
Tel: (619) 364-4750  
Toll-Free: (619) 364-4700  
Fax: (619) 364-4710  
Web: [www.nccom.com](http://www.nccom.com)

**Onvoy, LLC**  
**dba Onvoy Voice Services**  
10300 6<sup>th</sup> Avenue North  
Plymouth, MN 55441-6371  
Tel: (736) 230-2036  
Toll-Free: (800) 933-1224  
Fax: (736) 230-4200  
Web: [www.inteliquent.com](http://www.inteliquent.com)

**PAETEC Communications, LLC**  
4001 N. Rodney Parham Rd.  
Little Rock, AR 72212  
Tel: (501) 748-7000  
Toll-Free: (800) 347-1991  
Web: [www.windstream.com](http://www.windstream.com)

**Peerless Network of Utah, LLC**  
222 South Riverside Plaza, Ste. 2730  
Chicago, IL 60606  
Tel: (407) 260-1011  
Fax: (407) 260-1033

**Preferred Long Distance, Inc.**  
**dba Telplex Communications**  
**dba Ringplanet**  
16830 Ventura Blvd., Ste. 350  
Encino, CA 91436-1716  
Tel: (818) 380-9090  
Toll-Free: (888) 235-2026  
Fax: (818) 380-9099  
Web: [www.pldtel.com](http://www.pldtel.com)

**Prestige Broadband, LLC**  
224 South Main St, Ste. 535  
Springville, UT 84663  
Tel: (801) 210-2099  
Toll-Free: (888) 783-3327  
Web: [www.prestigebroadband.com](http://www.prestigebroadband.com)

**QuantumShift Communications, Inc.**  
**dba vCom Solutions**  
12657 Alcosta Blvd., Ste. 418  
San Ramon, CA 94583  
Tel: (415) 209-7044  
Toll-Free: (800) 804-8266  
Fax: (415) 415-1458  
Web: [www.quantumshift.com](http://www.quantumshift.com)

**Qwest Communications Company, LLC**  
**dba CenturyLink QCC**  
100 Centurylink Drive, Room: 2NW768  
Monroe, LA 71203  
Tel: (303) 992-1400  
Toll-Free: (800) 362-1228  
Fax: (303) 296-2782  
Web: [www.qwest.com](http://www.qwest.com)

**RCLEC, Inc.**  
20 Davis Drive  
Belmont, CA 94002  
Tel: (650) 472-4100  
Toll-Free: (888) 898-4591  
Fax: (888) 528-7464

**Redline Phone, Inc.**  
2607 Decker Lake Blvd, Ste. 100  
West Valley City, UT 84119

Tel: (801) 217-9000  
Web: [www.redlinephone.com](http://www.redlinephone.com)

**RingSquared Telecom LLC**  
P.O. Box 720128  
Oklahoma City, OK 73172-0128  
Tel: (214) 932-9293

**Skybeam, LLC dba Rise Broadband**  
61 Inverness Drive East, Ste 250  
Englewood, CO 80112  
Tel: (303) 705-6522  
Toll-Free: (844) 411-7473  
Fax: (303) 330-0702  
Web: [www.risebroadband.com](http://www.risebroadband.com)

**Sorenson Communications, Inc.**  
4192 South Riverboat Road  
Salt Lake City, UT 84123  
Tel: (801) 287-9400  
Fax: (801) 281-3294  
Web: [www.sorenson.com](http://www.sorenson.com)

**South Central Communications Telecom Services, LLC**  
P.O. Box 555  
Escalante, UT 84726  
Tel: (435) 826-4211  
Fax: (435) 826-4900  
Web: [www.socen.com](http://www.socen.com)

**Spectrotel, Inc.**  
**dba OneTouch Communications**  
**dba Touch Base Communications**  
3535 State Highway 66, Ste. 7  
Neptune, NJ 07753  
Tel: (732) 345-7000  
Toll-Free: (888) 700-5830 (Residential)  
Fax: (732) 345-7893  
Web: [www.spectrotel.com](http://www.spectrotel.com)

**SummitIG, LLC**  
151 Southhall Lane, Ste 450  
Maitland, FL 32751  
Tel: (703) 376-3694

Fax: (703) 652-0743  
Web: [www.summitig.com](http://www.summitig.com)

**Teleport Communications America, Inc.**  
One AT&T Way, Room 3B110C  
Bedminster, NJ 07921  
Tel: (908) 234-7386  
Toll-Free: (888) 227-3824  
Fax: (908) 532-1808  
Web: [www.att.com](http://www.att.com)

**Teliix, Inc.**  
2150 W 29<sup>th</sup> Ave., Ste. 200  
Denver, CO 80211  
Tel: (303) 629-8301  
Toll-Free: (888) 483-5429  
Fax: (303) 629-8344  
Web: [www.teliix.com](http://www.teliix.com)

**Teltrust Corporation**  
3783 South 500 West, Ste. 6  
Salt Lake City, UT 84115  
Tel: (801) 260-9020  
Toll-Free: (866) 260-9020  
Fax: (801) 265-8181  
Web: [www.teltrust.com](http://www.teltrust.com)

**Time Warner Cable Business LLC**  
12405 Powerscourt Drive  
St. Louis, MO 63131  
Tel: (833) 224-6603  
Fax: (314) 288-3555  
Web: [www.spectrum.com](http://www.spectrum.com)

**Velocity, A Managed Services Company, Inc.**  
7130 Spring Meadows Drive West  
Holland, OH 43528-9296  
Tel: (419) 868-9983  
Toll-Free: (800) 983-5624  
Fax: (419) 868-9986  
Web: [www.velocity.org](http://www.velocity.org)

**Veracity Networks, LLC**  
170 W Election Road, Ste 200

Draper, UT 84020  
Tel: (801) 379-3000  
Fax: (801) 373-0682  
Web: [www.veracitynetworks.com](http://www.veracitynetworks.com)

**Vitcom, LLC**  
4118 – 14th Avenue, Ste. 101  
Brooklyn, NY 11219  
Tel: (212) 571-4000  
Toll-Free: (877) 766-1199

**Western Safety Communications, Inc.  
f/k/a Intrado Communications, Inc.**  
1601 Dry Creek Drive  
Longmont, CO 80503  
Tel: (720) 494-5800  
Fax: (720) 494-6600  
Web: [www.intrado.com](http://www.intrado.com)

**Wholesale Carrier Services, Inc.**  
12350 NW 39<sup>th</sup> Street  
Coral Springs, FL 33065  
Tel: (954) 227-1700  
Toll Free: (888) 940-5600  
Fax: (561) 750-7244  
Web: <http://www.wcs.com/>

**Wide Voice, LLC**  
410 South Rampart, Ste. 390  
Las Vegas, NV 89145  
Tel: (702) 553-3007  
Toll-Free: (844) 844-8444  
Fax: (702) 825-2582  
Web: [www.widevoice.com](http://www.widevoice.com)

**WilTel Communications, LLC**  
100 Centurylink Dr, Room: 2NW768  
Monroe, LA 71203  
Tel: (720) 888-1000  
Toll-Free: (877) 453-8353  
Fax: (720) 225-5877  
Web: [www.level3.com](http://www.level3.com)

**WiMacTel, Inc.**  
**dba Intellicall Operator Services of**

**North America**  
6420 6A Street, SE, Ste 200 A  
Calgary, AB T2H 2B7  
Tel: (800) 820-4680  
Toll-Free: (888) 476-0881  
Fax: (877) 476-0890  
Web: [www.wimactel.com](http://www.wimactel.com)

**Windstream NuVox, LLC**  
4001 North Rodney Parham  
Little Rock, AR 72212  
Tel: (501) 748-7000  
Web: [www.windstream.com](http://www.windstream.com)

**Xmission Networks, LLC**  
51 East 400 South, Ste. 100  
Salt Lake City, UT 84111  
Tel: (801) 539-0852  
Toll-Free: (877) 964-7746  
Fax: (801) 539-0853  
Web: [www.xmission.com](http://www.xmission.com)

**XO Communications Services, LLC**  
22001 Loudoun County Parkway  
Ashburn, VA 20147  
Tel: (703) 547-2000  
Toll-Free: (888) 575-6398  
Fax: (703) 547-2881  
Web: [www.xo.com](http://www.xo.com)

**XYN Communications of Utah, LLC**  
8275 South Eastern Avenue, Ste. 200

Las Vegas, NV 89123  
Tel: (504) 832-1894

**YMax Communications Corp.**  
P.O. Box 6785  
West Palm Beach, FL 33405-6785  
Tel: (561) 290-8336  
Toll-Free: (888) 370-5005  
Fax: (561) 586-2328  
Web: [www.ymaxcorp.com](http://www.ymaxcorp.com)

**Zayo Group, Inc.**  
1401 Wynkoop St., Ste 500

Denver, CO 80202  
Tel: (303) 381-4683  
Toll-Free: (800) 390-6094

Fax: (303) 226-5922  
Web: [www.zayo.com](http://www.zayo.com)

## **ETCs**

**Blue Jay Wireless, LLC**  
5010 Addison Circle  
Addison, TX 75001  
Tel: (972) 788-8860  
Web: [www.bluejaywireless.com](http://www.bluejaywireless.com)

**Budget Prepay, Inc.**  
**dba Budget Mobile**  
1325 Barksdale Blvd., Ste. 200  
Bossier City, LA 71111  
Tel: (407) 740-8575

**Cricket Communications, Inc.**  
10307 Pacific Center Ct.  
San Diego, CA 92121  
Tel: (858) 882-6000  
Fax: (858) 882-6010  
Web: [www.mycricket.com](http://www.mycricket.com)

**Global Connect, Inc.**  
**dba Stand Up Wireless**  
5555 Oakbrook Parkway, Ste. 620  
Norcross, Georgia 30093  
Tel: (678) 741-6200  
Toll-Free: (800) 544-4441  
Fax: (678) 741-6333  
Web: [www.standupwireless.com](http://www.standupwireless.com)

**i-wireless, LLC**  
1 Levee Way, Ste. 3104  
Newport, KY 41071  
Tel: (770) 956-7525  
Web: [www.iwireless.com](http://www.iwireless.com)

**Q Link Wireless, LLC**  
499 Sheridan Street, Ste. 300  
Dania, FL 33004  
Tel: (678) 672-2837  
Web: [www.qlinkwireless.com](http://www.qlinkwireless.com)

**Telrite Corporation**  
**dba Life Wireless**  
4113 Monticello Street  
Covington, GA 30014  
Web: [www.telrite.com](http://www.telrite.com)

**Tempo Telecom, LLC**  
3060 Peachtree Road NW, Ste. 1065  
Atlanta, GA 30305  
Tel: (770) 235-1415  
Web: [www.mytempo.com](http://www.mytempo.com)

**TracFone Wireless, Inc.**  
**dba Safelink Wireless**  
9700 North West 112th Avenue  
Miami, FL 33178  
Tel: (305) 715-3733  
Web: [www.tracfone.com](http://www.tracfone.com)

**Virgin Mobile USA, L.P.**  
**dba Assurance Wireless**  
6391 Sprint Parkway  
Mailstop: KSOPHT0101-Z2400  
Overland Park, KS 66251  
Tel: (913) 762-5929  
Fax: (908) 607-4823  
Web: [www.virginmobileusa.com](http://www.virginmobileusa.com)

# Relay Utah Overview

## **Telecommunications Relay Service & Equipment Distribution Program**

The PSC began administering the Relay Utah program in 1987 with the goal of providing telecommunications access and equipment to those who are deaf, hard of hearing, or speech challenged. Through the Relay Utah program, those with hearing or speech challenges have multiple service and equipment options including video relay, internet protocol relay, captioned telephones, application software, amplified telephones, and wireless devices. Relay services have expanded to include Spanish language, Speech-to-Speech, Voice Carry Over (VCO), Captioned Telephone (CapTel), and Hearing Carry Over (HCO).

## **Funding**

The PSC uses funds from the UUSF to administer the Relay Utah program. Expenditures for FY 22 totaled \$596,138 and were used for the following purposes:

1. Purchase and distribution of telecommunications devices.
2. Providing Telecommunications Relay Services (TRS) and Captioned Telephone Services (CTS).
3. General program administration and consumer education.
4. Training individuals as certified sign language interpreters.

## **Consumer Education**

The PSC collaborates with Penna Powers for marketing, outreach, public relations, education, and grassroots activities for relay services and equipment distribution. Each year, Penna Powers and the PSC utilize print, television, and social media advertising to raise awareness of Relay Utah. The PSC contracts with Hamilton Relay for its TRS and CTS. Hamilton Relay provides a full-time in-state coordinator who provides outreach and education concerning relay services and equipment.

## **Outreach Activities**

Outreach events provide educational information concerning equipment and service options.

### Outreach Events

08/23/2021 West Valley City Safety & Health Fair  
09/01/2021 West Valley City Community Safety and Health Fair  
09/08-09/09/2021 Utah Health Care Association (UHCA) Convention  
09/09/2021 South Jordan Health & Wellness Fair  
09/18/2021 Davis Hospital Get Ready Fair 2021—Emergency Preparedness & Wellness Fair  
09/24-9/25/2021 Sanderson Center Fall Bazaar  
09/28/2021 McKay Dee Hospital Stroke/TBI Survivor Family Support Group  
10/06/2021 Hyrum Senior Center Health Fair  
10/11/2021 Sandy Senior Center Webex Presentation  
10/15/2021 Goshen Senior Center Presentation  
10/26/2021 Brigham City Senior Center Online Presentation  
11/05/2021 UALA (Utah Assisted Living Association) Annual Meeting  
11/18/2021 Harman West Valley Senior Center Presentation  
12/08/2021 Provo Senior Center Presentation  
12/14/2021 Riverdale Senior Center Presentation  
01/08/2022 Lehi Legacy Center Wellness Fair  
01/18/2022 Golden Hours Senior Center Presentation  
01/27/2022 Riverdale Senior Center Presentation  
03/03/2022 USHA Virtual Conference  
03/30/2022 Bear River/Tremonton Health Fair  
04/28/2022 Beaver County Senior Health Fair  
05/04/2022 UALA Conference  
05/13/2022 Riverton Senior Center Health Fair  
05/17-05/18/2022 HHAU Annual Conference  
05/24/2022 Utah County Coalition Meeting  
05/25/2022 Morgan Senior Center Presentation  
05/26/2022 Utah County Health Department Networking Event  
06/01/2022 Parkinson's Health Fair  
06/19/2022 Centro Hispano Father's Day Community Health Fair  
06/28/2022 Central Davis County Resource Fair  
07/26/2022 Healthy Utah County Coalition Meeting Resource Fair

## **Equipment Training and Distribution**

The PSC employs one full-time and one part-time employee who provide equipment distribution, training, repairs, and outreach throughout Utah. Employees respond to questions regarding equipment and training by phone, email, and text. This approach has improved customer service and reduced unnecessary on-site visits. For FY 22, the Relay Utah equipment and training distribution program issued and serviced 35 telecommunications devices to clients.

## **Sign Language Interpreting Training**

Utah law states, “an individual is required to be certified as a certified interpreter if that individual provides interpreter services and a state or federal law requires the interpreter to be certified or qualified.” [Utah Code Ann. § 35A-13-605(1)]. The PSC was contracted with Utah State University to train individuals as certified sign language interpreters. The contract concluded December 31, 2021.

## **Community Feedback**

Utah Code Ann. § 54-8b-10(7) states, “The [PSC] shall solicit advice, counsel, and physical assistance from deaf, hard of hearing, or severely speech impaired individuals and the organizations serving [them] in the design and implementation of the program.” The PSC attends quarterly meetings with the Relay Utah Consumer Council (RUCC). The RUCC is comprised of representatives of different groups or organizations including individuals who are deaf, hard of hearing, or speech challenged. The RUCC meetings are held in conjunction with Hamilton Relay to allow members to actively provide feedback and ideas of how to best meet the needs of Relay Utah customers.

## **Relay Utah Website**

The Relay Utah website can be found at [relay.utah.gov](https://relay.utah.gov). The website includes information on qualifying and applying for telecommunications equipment. Relay Utah also maintains a Facebook page.

## **Relay Utah Demo Room**

To assist individuals with hearing issues, the Relay Utah office, located at 168 N. 1950 W., Suite 103, Salt Lake City, has a demo room that contains an induction audio loop system that assists individuals who use hearing aids or cochlear implants with telecoil (t-coil) capability. The demo room is open to the public and has different types of phones for individuals with hearing loss available for testing. The Robert G. Sanderson Community Center in Taylorsville and its satellite office in St. George also have demo rooms.

# Water Utilities Overview

Most Utah residences and businesses receive culinary water from municipal systems, quasi-governmental special improvement districts, or water districts, none of which are subject to PSC regulation. Similarly, the PSC does not regulate irrigation water that is delivered by irrigation cooperatives in Utah. However, the PSC is charged by the legislature with regulating private water companies that offer culinary and irrigation water to the public to ensure their customers have access to safe and reliable water service at just and reasonable rates.

## Water Companies

Most private water companies are established as non-profit cooperatives, with control and ownership of the company transferring to the lot owners as the lots are sold. As long as a developer retains effective voting control of the water company, the water company is subject to the PSC's jurisdiction. Once the lot owners/water users attain voting control, the PSC no longer retains jurisdiction.

The PSC adjudicates the status of a water company informally unless that status is contested. While a company is subject to PSC jurisdiction, it is required to hold a Certificate of Public Convenience and Necessity (CPCN), to operate under a PSC approved tariff, and to obtain approval from the PSC for all rates. A company that is verified to be a customer-owned and operated cooperative is issued an informal letter of exemption from regulation.

## PSC Jurisdiction

As with other utilities, the PSC exercises regulatory jurisdiction over rates and charges in water company tariffs. Water company rate cases are relatively infrequent and are usually resolved collaboratively. The PSC also adjudicates consumer complaints regarding water companies, as it does with other utilities.

## FY 2022 Activities

During FY 2022, the PSC granted the requests of Lakeview Water Corporation and Mountain Sewer Corporation to expand their respective service areas (Docket No. 21-540-01 and Docket No. 21-097-01).

The PSC approved a rate increase for Bridgerland Water Company (Docket No. 21-001-01).

The PSC adjudicated a complaint against Pineview West Water Company (Docket No. 22-2438-01).

The PSC granted exemptions from regulation to Juniper Canyon LLC (Docket No. 21-2630-01) and Grandview Mountain Estates LLC (Docket No. 22-2633-01).

The following companies filed either notices of intent to request a rate increase or an application: Lakeview Water Corporation filed an application for a rate increase (Docket No. 22-540-01) and WaterPro, Inc filed a notice of intent to request a rate increase (Docket No. 21-2443-01). Highland Water Company, Inc. filed a notice of intent to request a rate review (Docket No. 21-010-01) in FY 2021. Legacy Sweetwater, Inc. filed a notice of intent to file a rate increase (Docket No. 22-2280-01). These four dockets continue into FY 2023.



## **WATER DOCKETS**

[21-001-01](#) – *Bridgerland Water Company's Application for Culinary Water Rate Increase*

[21-097-01](#) – *Mountain Sewer Corporation's Application for Approval to Expand its Service Area*

[21-540-01](#) – *Lakeview Water Corporation's Application for Approval to Expand its Service Area*

[21-2443-01](#) – *WaterPro, Inc.'s Application for Culinary Water Rate Increase*

[21-2630-01](#) – *Application for Juniper Canyon, LLC for Exemption*

[21-999-14](#) – *Request of Landmark Installations for Arbitration*

[22-010-T01](#) – *Highlands Water Company, Inc.'s Proposed Tariff Revisions*

[22-097-01](#) – *Mountain Sewer Corporation's Application for Approval of General Rate Increase*

[22-540-01](#) – *Lakeview Water Corporation's Application for Approval of General Rate Increase*

[22-2438-01](#) – *Formal Complaint of David Burwen, Susan Burwen, and Venture Development Group, LLC against Pineview West Water Company*

[22-2633-01](#) – *Application of Grandview Mountain Estates LLC for Exemption*

# Water Companies

**Bridgerland Water Company, Inc.**

Bridgerland Village  
Garden City, UT 84028  
Tel: (435) 757-6840  
Fax: (435) 755-3009

**Cedar Ridge Distribution Company**

12435 North Hillcrest Drive  
Deweyville, UT 84309  
Tel: (435) 257-7152

**Coyotes-N-Cowboys Linecamp  
Subdivision, LLC**

1770 South SR 22  
Antimony, UT 84712  
Tel: (435) 624-3216  
Fax: (435) 624-3211

**Dammeron Valley Water Works, LLC**

1 Dammeron Valley Drive East  
Dammeron Valley, UT 84783  
Tel: (435) 574-2295  
Fax: (435) 656-0504

**Eagle's Landing Water Company, LLC**

9155 North Cedar Pass Road  
Eagle Mountain, UT 84005  
Tel: (801) 794-9559  
Fax: (801) 794-9669

**Elk Ridge Estates Water Company**

P.O. Box 100013  
Alton, UT 84710  
Tel: (435) 648-2464  
Fax: (800) 299-6201

**Falcon Crest Water Company, LLC**

C/O Lone Peak Realty & Management  
4115 South 430 East, Ste. 201  
Salt Lake City, UT 84107  
Tel: (801) 268-1087  
Fax: (801) 262-7937

**Grand Staircase Water Company, LLC**

101 Larkspur Landing Circle, Ste. 310  
Larkspur, CA 94939  
Tel: (415) 925-8000

**Harmony Mountain Ranch Water  
Company**

2116 North Canyon Greens Drive  
Washington, UT 84780  
Tel: (435) 531-1717  
Fax: (435) 627-9383

**Hi-Country Estates Homeowners  
Association**

dba Hi-Country Estates Phase #1 Water  
Company  
124 Hi-Country Road  
Herriman, UT 84065  
Tel: (801) 254-2360  
Fax: (801) 505-4664

**Hidden Creek Water Company**

5225 Alvera Cir  
Salt Lake City, UT 84117  
Tel: (801) 272-3525  
Fax: (801) 277-6691

**Highlands' Water Company, Inc.**

5880 North Highland Drive

Mountain Green, UT 84050  
Tel: (801) 876-2510  
Fax: (801) 876-2510

**Horseshoe Mountain Ranch Estates  
Owners Assoc., Inc.**  
10160 Roseboro Road  
Sandy, UT 84092  
Tel: (801) 572-4728  
Fax: (801) 572-7456

**Kayenta Water Users, Inc.**  
dba KWU, Inc.  
800 North Kayenta Parkway  
Ivins, UT 84738  
Tel: (435) 628-7234  
Fax: (435) 628-7707

**Lake Front Estates Water Users  
Association**  
156 North Main Street  
Richfield, UT 84701  
Tel: (801) 561-1752  
Fax: (801) 561-6083

**Lakeview Water Corporation**  
932 South 6525 East  
Huntsville, UT 84317  
Tel: (801) 745-2639

**Legacy Sweet Water, Inc.**  
3451 North Triumph Blvd., Garden Level

Lehi, UT 84043  
Tel: (800) 973-3715  
Fax: (801) 384-7143

**Pine Valley Irrigation Company**  
316 Diagonal Street  
St. George, UT 84770  
Tel: (435) 680-2286

**Pineview West Water Company**  
828 Radford Lane  
Eden, UT 84310  
Tel: (801) 675-1711

**Wanship Cottage Water Company**  
320 Old Farm Road  
Coalville, UT 84017  
Tel: (435) 336-5584  
Fax: (435) 336-2380

**Waterpro, Inc.**  
12421 South 800 East  
Draper, UT 84020  
Tel: (801) 571-2232  
Fax: (801) 571-8054  
Web: [www.waterpro.net](http://www.waterpro.net)

**Willow Creek Water Company, Inc.**  
14015 North 400 West  
Beaver Dam, UT 84306  
Tel: (435) 458-3429

## **SEWER COMPANIES**

**Mountain Sewer Corporation**  
932 South 6525 East  
Huntsville, UT 84317  
Tel: (801) 745-2639

# Miscellaneous Dockets

[20-999-09](#) - *Universal Service and Speech/Hearing Impaired Funds Status Reports*

[21-999-01](#) - *Miscellaneous Correspondence and Reports Regarding Electric Utility Services; 2021*

[21-999-02](#) - *Miscellaneous Correspondence and Reports Regarding Gas Utility Services; 2021*

[21-999-03](#) - *Miscellaneous Correspondence and Reports Regarding Telecommunications Utility Services; 2021*

[21-999-06](#) - *Pipeline and Hazardous Materials Safety Administration (PHMSA) Annual Reports for Calendar Year 2020 of Natural or Other Gas Transmission and Gathering Systems*

[21-999-07](#) - *2021 Universal Service Fund (USF) CAF Review*

[21-999-09](#) - *Pipeline and Hazardous Material Safety Administration (PHMSA) Incident Reports and Miscellaneous Notifications Filed in 2021*

[21-999-10](#) - *Universal Service and Speech/Hearing Impaired Funds Status Reports*

[21-999-13](#) - *Annual 47 CFR § 54.314 Certification of Eligible Telecommunications Carriers to the Federal Communications Commission and the Universal Service Administrative Company*

[22-999-01](#) - *Miscellaneous Correspondence and Reports Regarding Electric Utility Services; 2022*

[22-999-02](#) - *Miscellaneous Correspondence and Reports Regarding Gas Utility Services; 2022*

[22-999-03](#) - *Miscellaneous Correspondence and Reports Regarding Telecommunications Utility Services; 2022*

[22-999-04](#) - *Eligible Telecommunications Carriers' Annual Lifeline Recertification Filings*

[22-999-05](#) - *2022 Universal Service Fund (USF) CAF Review*

[22-999-06](#) - *Pipeline and Hazardous Materials Safety Administration (PHMSA) Annual Reports for Calendar Year 2021 of Natural or Other Gas Transmission and Gathering Systems*

[22-999-07](#) - *Pipeline and Hazardous Material Safety Administration (PHMSA) Incident Reports and Miscellaneous Notifications Filed in 2022*

[22-999-09](#) - *Universal Service and Speech/Hearing Impaired Funds Status Reports*

[22-999-10](#) - *Request of Shane Farver for Arbitration*

[22-999-13](#) - Annual 47 CFR § 54.314  
Certification of Eligible  
Telecommunications Carriers to the Federal

*Communications Commission and the  
Universal Service Administrative Company*

# Rule Dockets

[21-R008-02](#) – *Investigation into Potential Amendments to Utah Administrative Code R746-8-403, Lifeline Support*

[21-R008-03](#) - *Administration of Utah Universal Service Fund Distributions to Carriers of Last Resort with Overlapping Telecommunications Service Exchanges*

[21-R008-04](#) - *Request for Rulemaking Regarding Utah Universal Service Fund*

[Docket No. 22-R349-01](#) – *Proposed Revisions to Utah Admin. Code R746-349, Competitive Entry and Reporting Requirement*

[22-R409-01](#) - *Proposed Changes to Utah Admin. Code R746-409-1, Pipeline Safety*

# Complaint Resolution

## The Role of the Division of Public Utilities

A dissatisfied customer who cannot successfully resolve utility service issues through direct contact with the utility may seek assistance from state regulators. Utility consumers may contact the Division of Public Utilities (DPU) ([dpu.utah.gov](http://dpu.utah.gov)) through an informal complaint process. DPU staff construct a factual statement through discussions with the complainant and the utility regarding the problem. Often this step resolves the dispute. At times, a customer facing service difficulties may also request the assistance of the Office of Consumer Services (OCS). Similar to the DPU's process, if the OCS learns that other customers are experiencing similar utility service issues, the OCS may petition the PSC for action in a matter having wider applicability.

## Formal Complaints

If the informal process does not yield satisfactory results for either party, the complaint can be escalated to the PSC as a formal complaint requesting review and a hearing. By far, most customer complaints are resolved during the informal process. Complaints that are escalated to a formal process create a PSC docket.

Type of Utility Complaint	Informal Complaints	Formal Complaints
Electric	69	2
Natural Gas	32	3
Telecom – ILEC* (including CenturyLink)	79	1
Telecom – CLEC*	13	0
Telecom – Long Distance	2	0
Water and Sewer	5	1
<b>TOTAL</b>	200	7

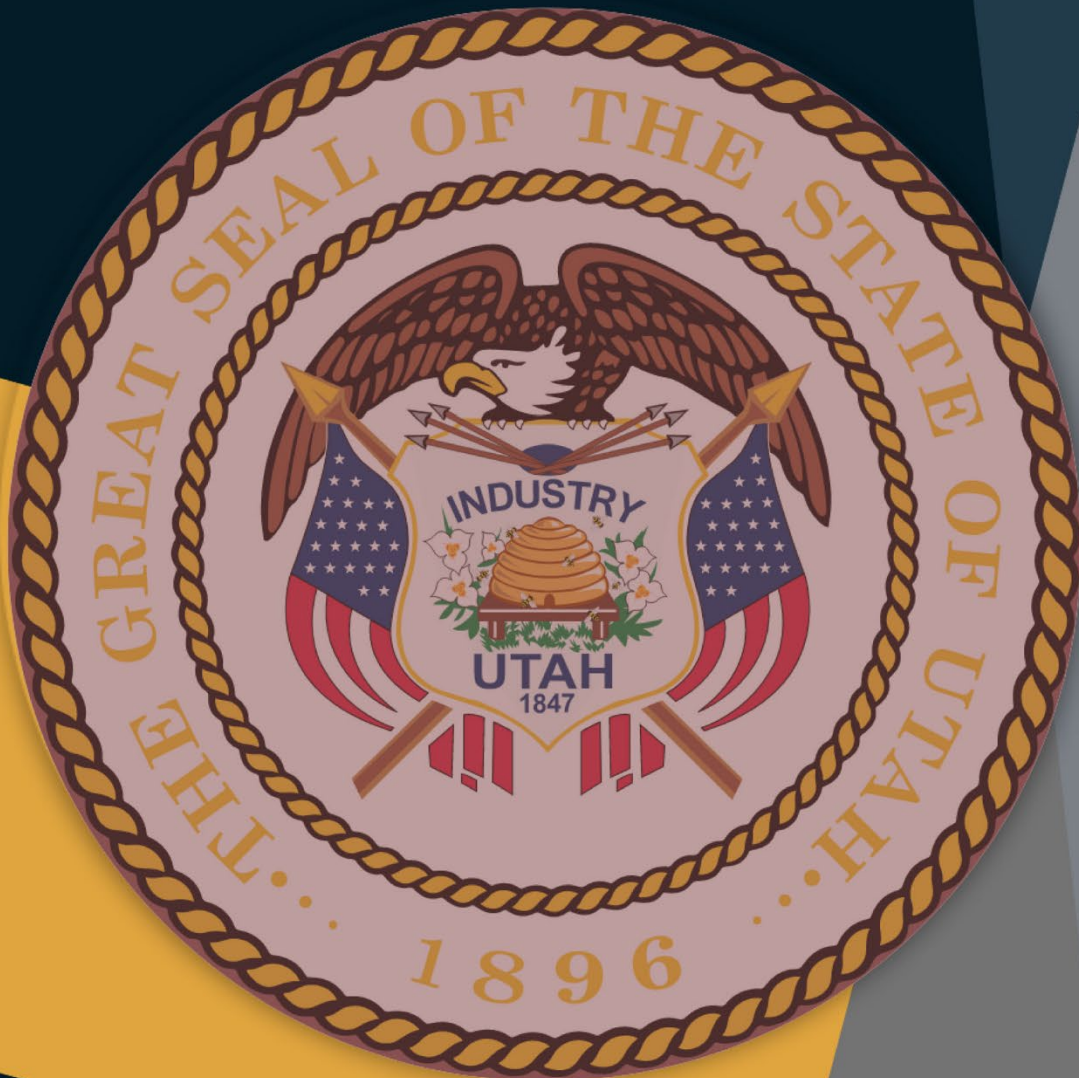
\* ILEC – Incumbent Local Exchange Carrier

\* CLEC – Competitive Local Exchange Carrier

# FY 2022 ANNUAL REPORT

**Public Service Commission of Utah**

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Salt Lake City, UT 84111



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